Nebraska EVV for Independent Providers

August 2020

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Disclaimer

Any information, support services or advice related to functionality of Therap Services' products is for general guidance only. Care providers are expected to know the procedures, practices and terminology required to provide care for the individuals they serve.

Using Therap should neither circumvent nor take precedence over required care, nor should it impede the human intervention of care providers in a manner that would have a negative impact on any individual's well being.

Seek professional advice on specific issues and their impact regarding any individual or entity. No liability can be accepted for any errors or omissions or for any person acting or refraining from acting on the information provided in these materials and/or presentations.

Any discussion of future functionality is intended for informational purposes only. It is not a commitment to deliver any material, code, or functionality, nor should it be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described is at the sole discretion of Therap.

PPTDIS001 Last update: 09/19

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Agenda

1. Introductions
2. Overview of EVV
3. Checking in with Therap EVV
4. Implementation Plan
5. Demonstration
6. Questions

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Therap: An option for DD Providers

- Therap EVV module will be an option for those DD providers that are providing those services subject to EVV

HCBS Developmental Disabilities Waivers Services (CDD and DDAD)		
Service	**Service Code**	**Provider Type**
Independent Living	2639	Agency and Independent
Supported Family Living	7494	Agency and Independent
Medical In-Home Habilitation	9220	Agency
Behavioral In-Home Habilitation	1796	Agency
Respite	2656	Agency
Respite (In-Home)	8148	Independent
Homemaker	9393	Independent
Homemaker	9769	Agency

- The Therap EVV module is being offered to DD providers at no cost
- Visit information will be sent from Therap to Tellus;
- Claims submission will still occur in the Tellus application
- DD providers who chose to use the Tellus solution will need to notify DDD at DHHS.DDProviderRelations@nebraska.gov so that the EVV module in Therap can be disabled

NEBRASKA
Good Life. Great Mission.
DEPT. OF HEALTH AND HUMAN SERVICES

Helping People Live Better Lives.

2

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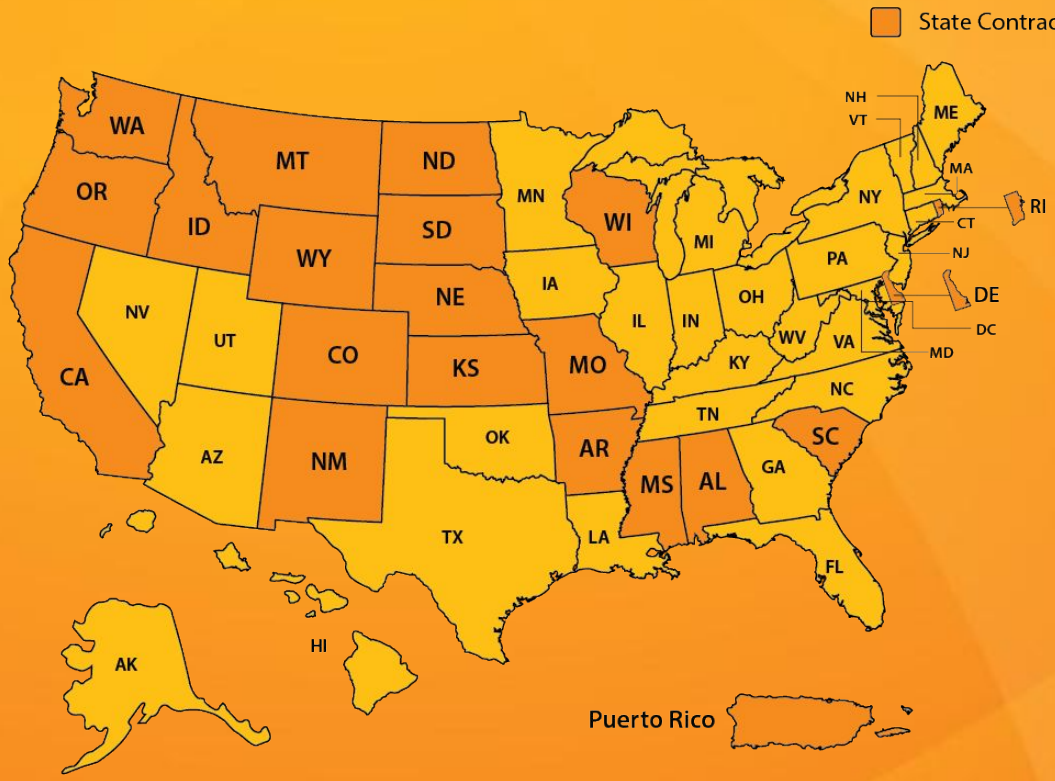
State Team



Users in all 50 states and contracts with 20 states

MPSCT001 Last update: 04/20

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About the Presenter

Justin M. Brockie
Chief Operating Officer

- Overall responsibility for the project
- Working with state contracts nationally
- Working with Therap's development team on EVV
- Working in North Dakota since before the DD state project started.

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About the Presenter

Calvin Christensen
Business Development Consultant

- Based in Omaha, Nebraska
- Former Nebraska provider
- Has worked with the Nebraska DD provider community for Therap since 2014

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About the Presenter

Stephanie Masters Norton
Senior Training & Implementation Specialist

- Therap's EVV Specialist
- Work on EVV development and implementation.

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About the Presenter

Tracy Linko
State Implementation Specialist

- Currently working with aging providers in South Dakota on EVV and billing
- Manages independent providers in Nebraska
- Background in Therap's Billing Team

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About the Presenter

Caiti Woodburn
Training & Implementation Specialist

- Will be working on EVV implementation across all Nebraska providers

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About the Presenter

Rich Frettoloso
Training & Implementation Specialist

- Will be working on EVV implementation across all Nebraska providers

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National Electronic Visit Verification Association (NEVVA)

Therap is a charter member of the National Electronic Visit Verification Association (NEVVA)

NEVVA is a not-for-profit organization dedicated to serving as the single source for Electronic Visit Verification industry-related information for states, managed care organizations and providers.

https://nevva.org

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National Electronic Visit Verification Association (NEVVA)

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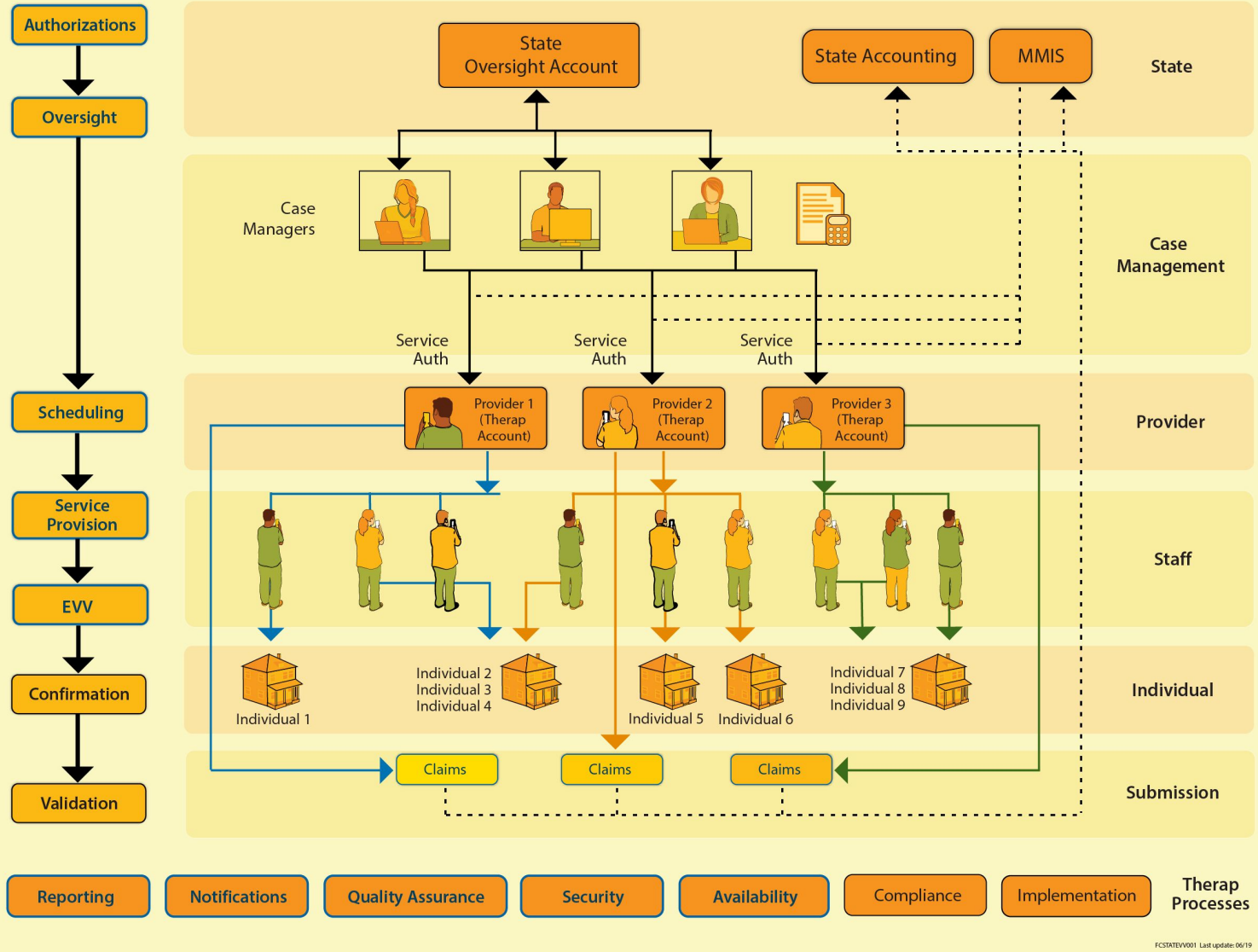
Electronic Visit Verification Workflow



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Electronic Visit Verification

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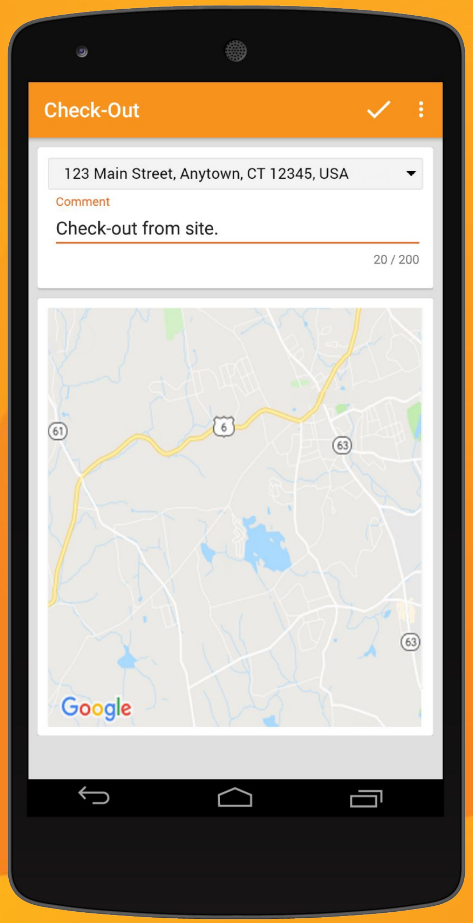
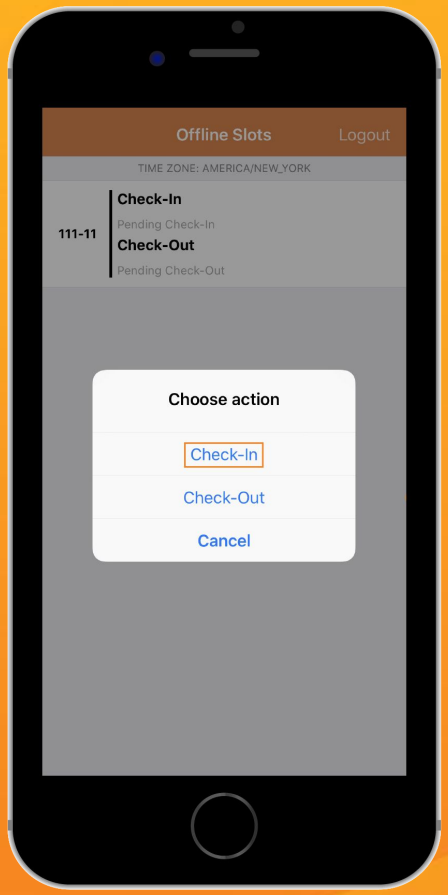
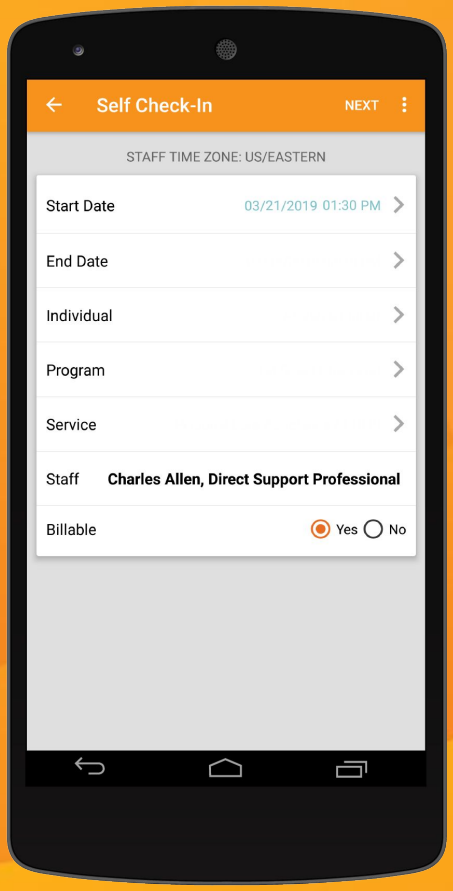
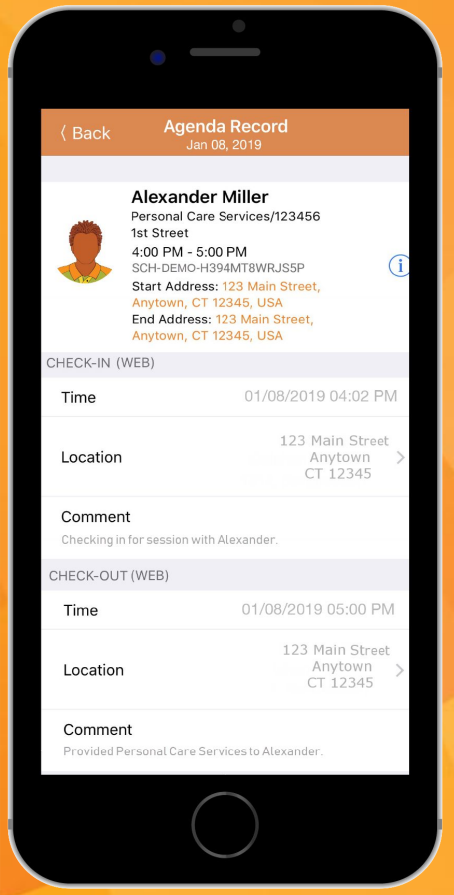
Primary Data Collection Method :: GPS









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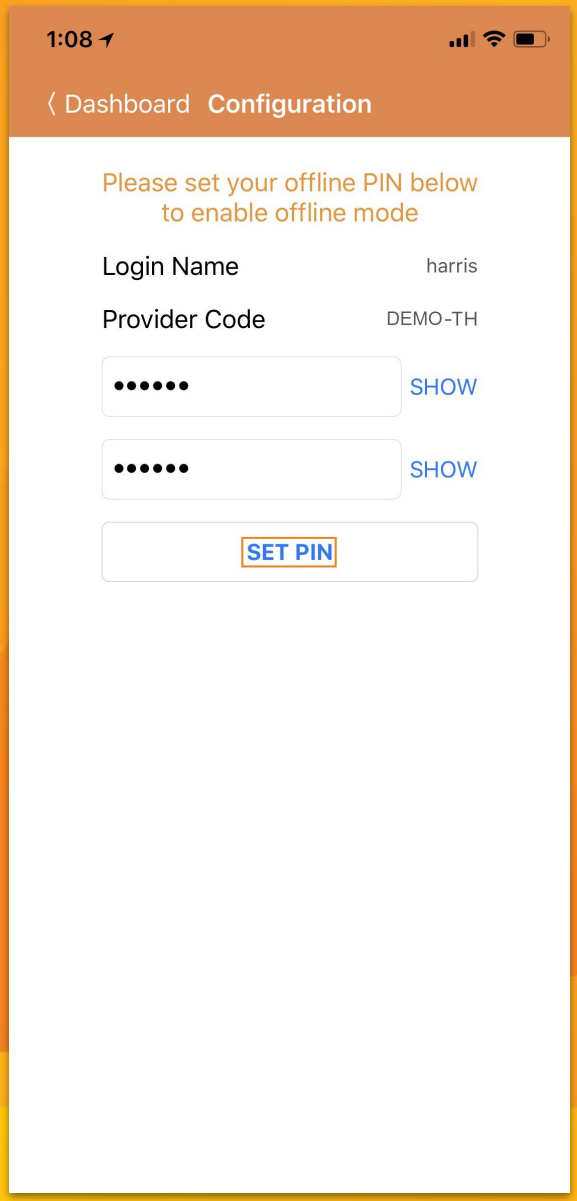
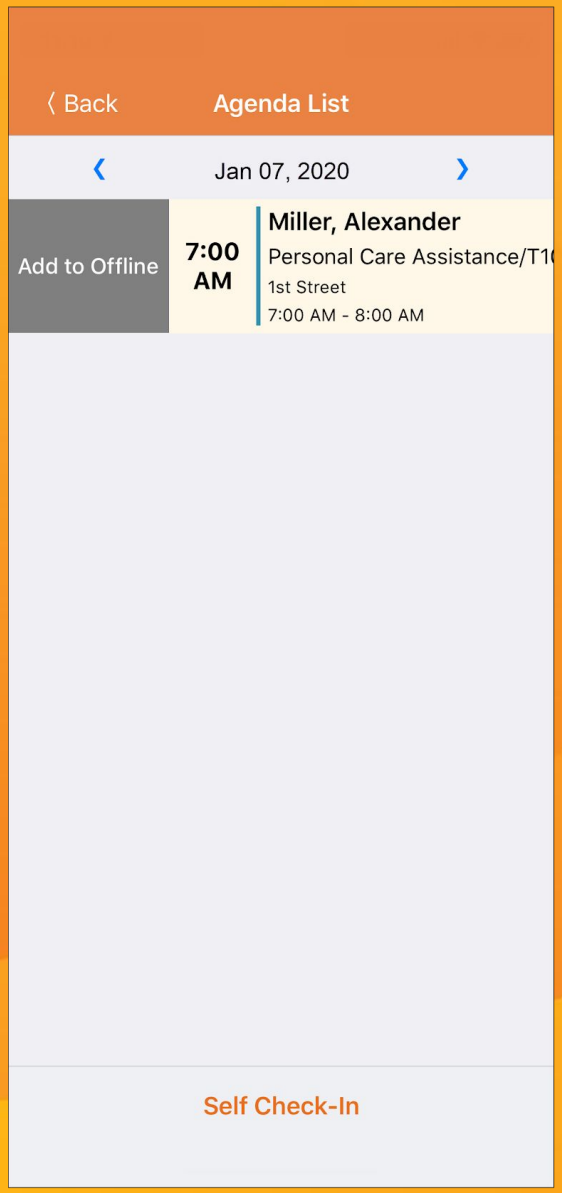
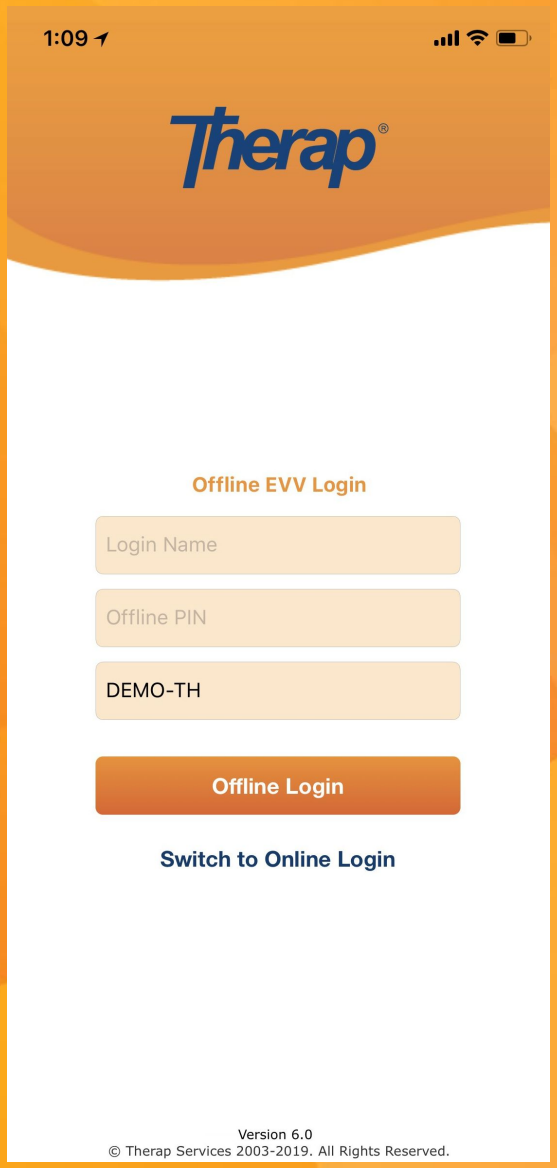
Secondary Data Collection Method :: Offline







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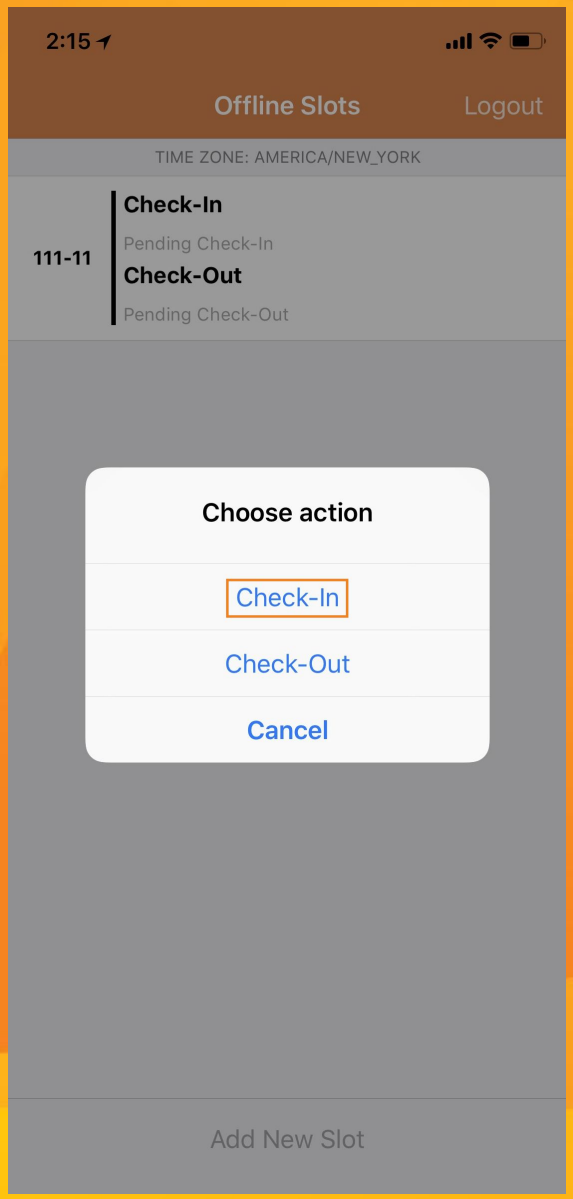
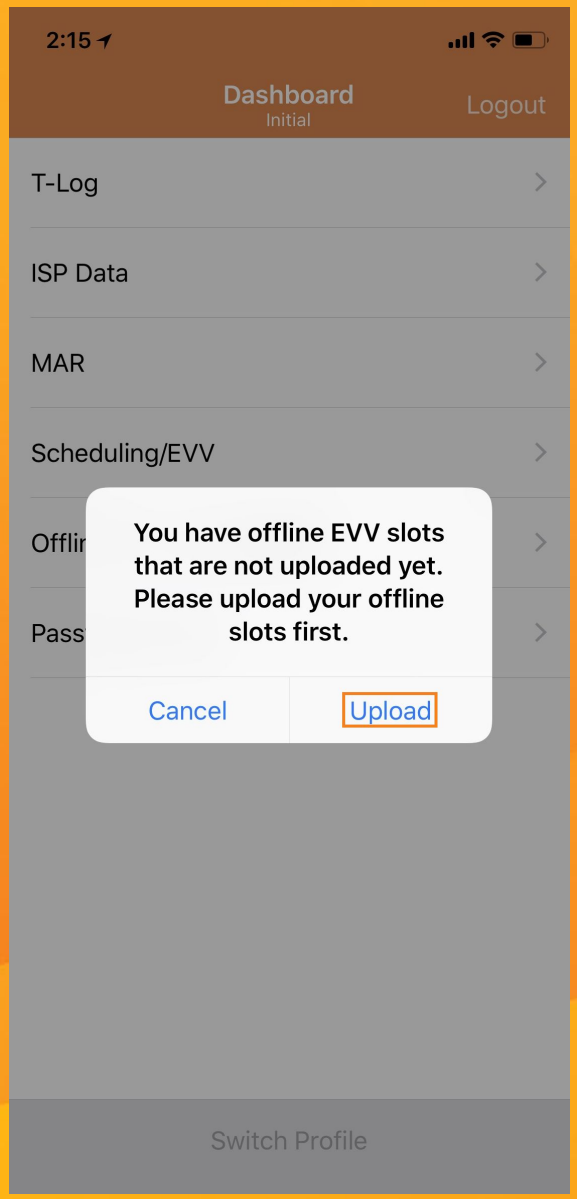
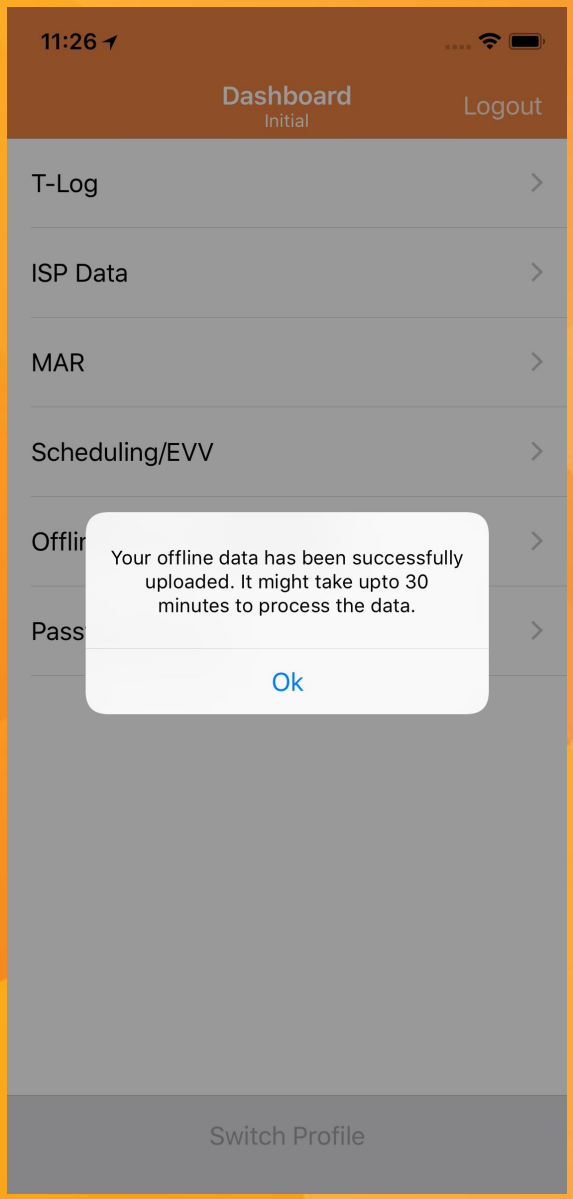
Secondary Data Collection Method :: Offline







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Secondary Data Collection :: Fixed Device

- Device is registered to a specific location.
- Generates a seemingly random number (Time Based password)
- Therap can decode number to be time and date (with location)
- Can be used on its own or in conjunction with telephony (IVR)

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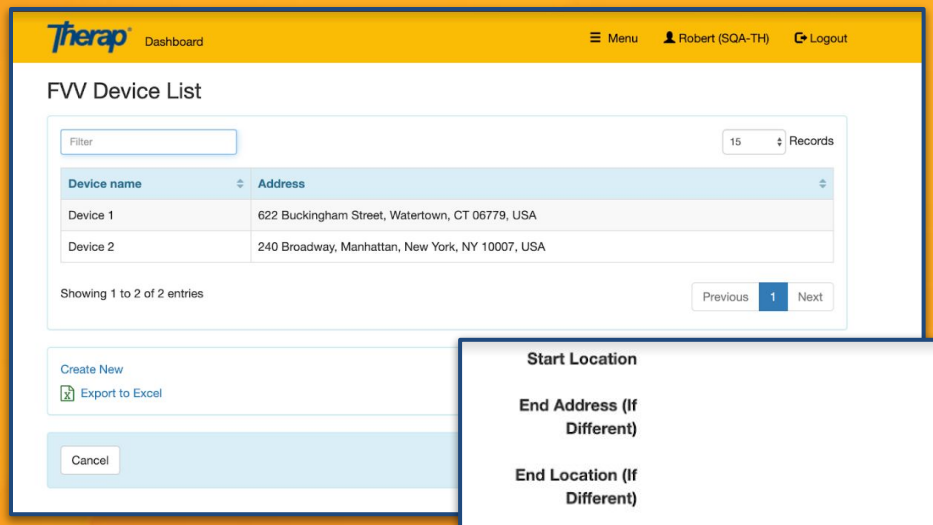
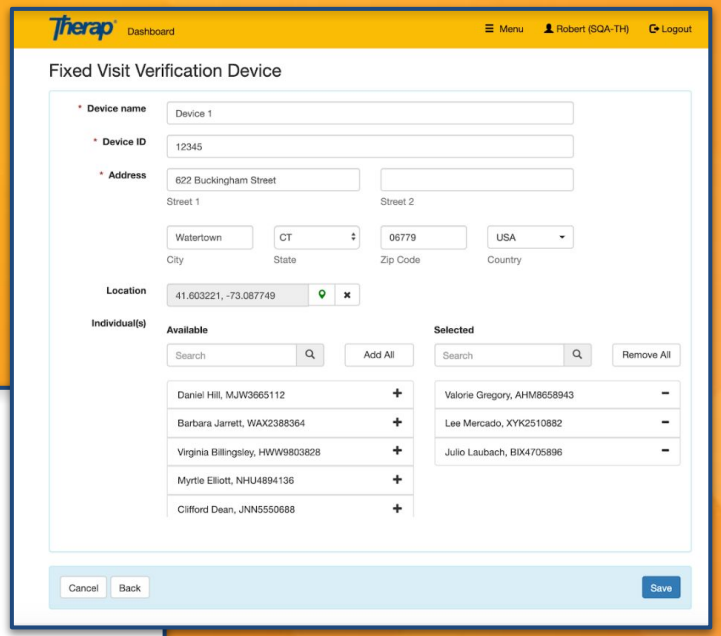
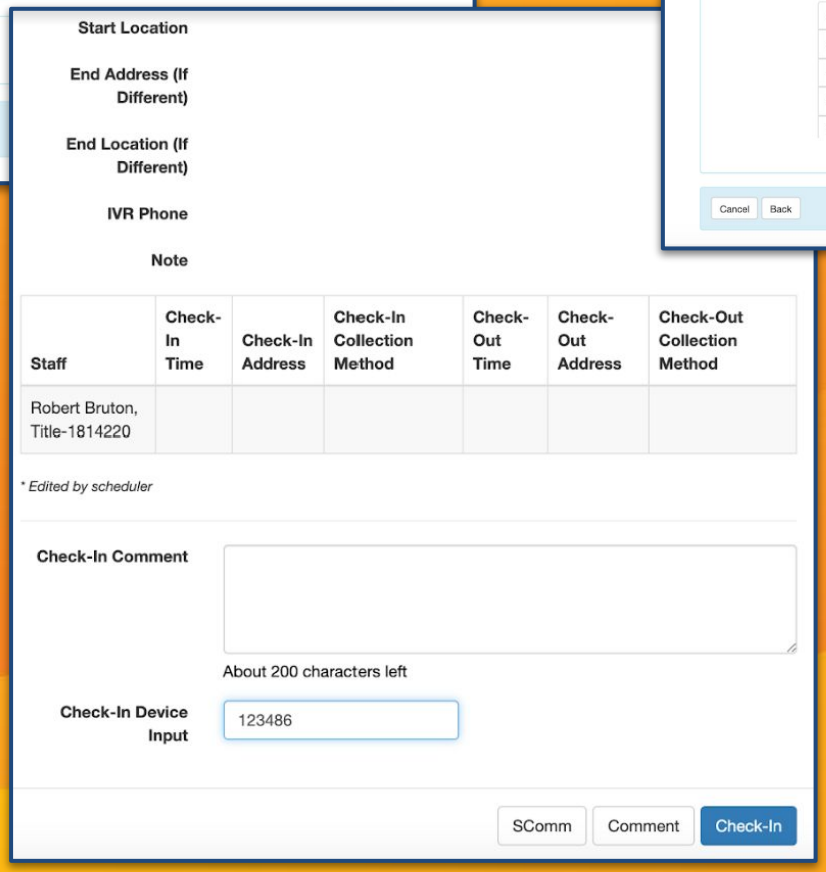
Secondary Data Collection :: Fixed Device







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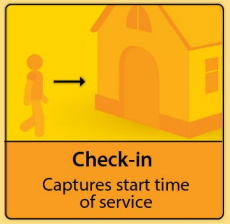
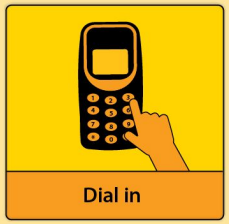
Secondary Data Collection Method :: IVR

For Checking in:



For Checking out:



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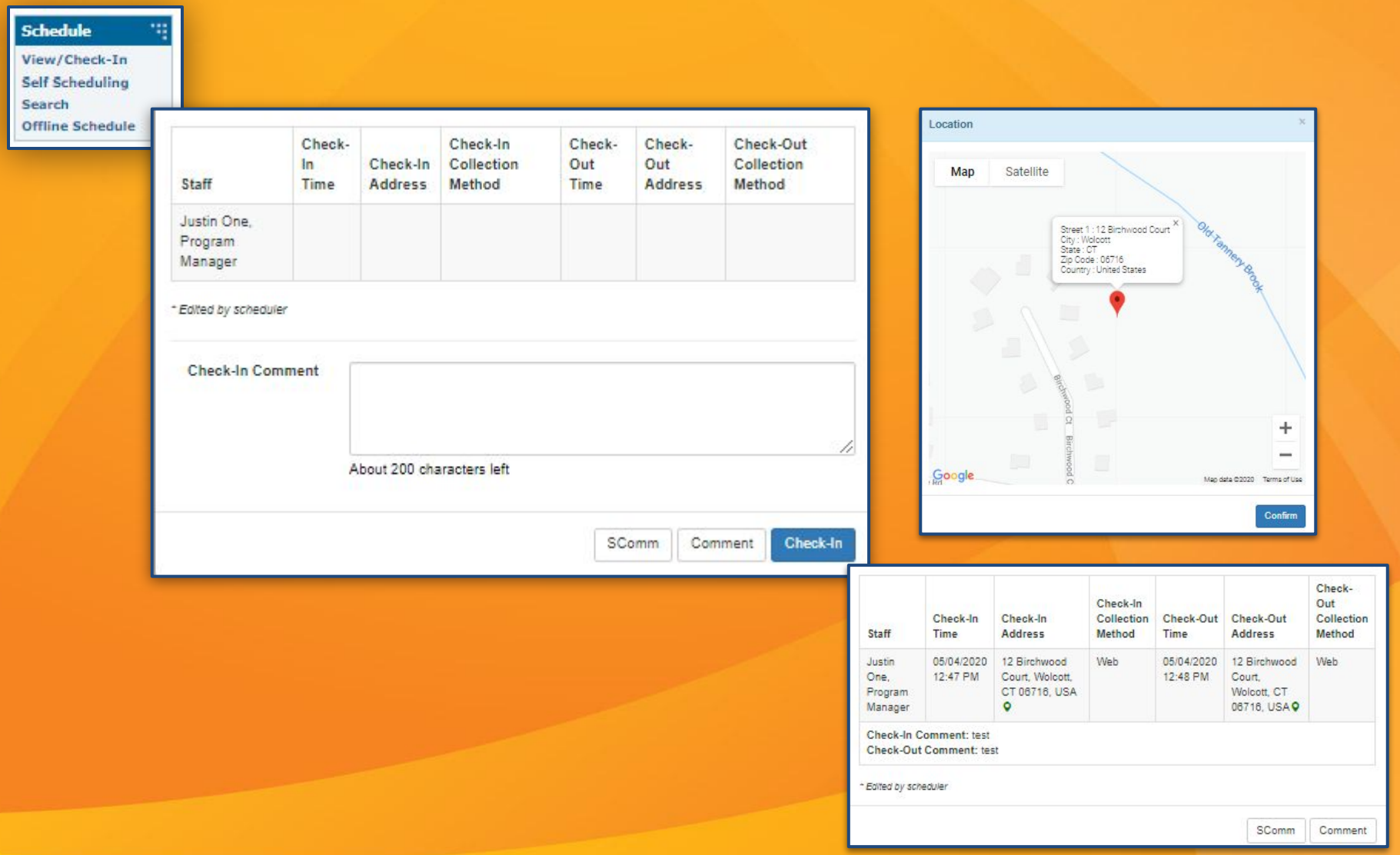
Secondary Data Collection Method :: Web



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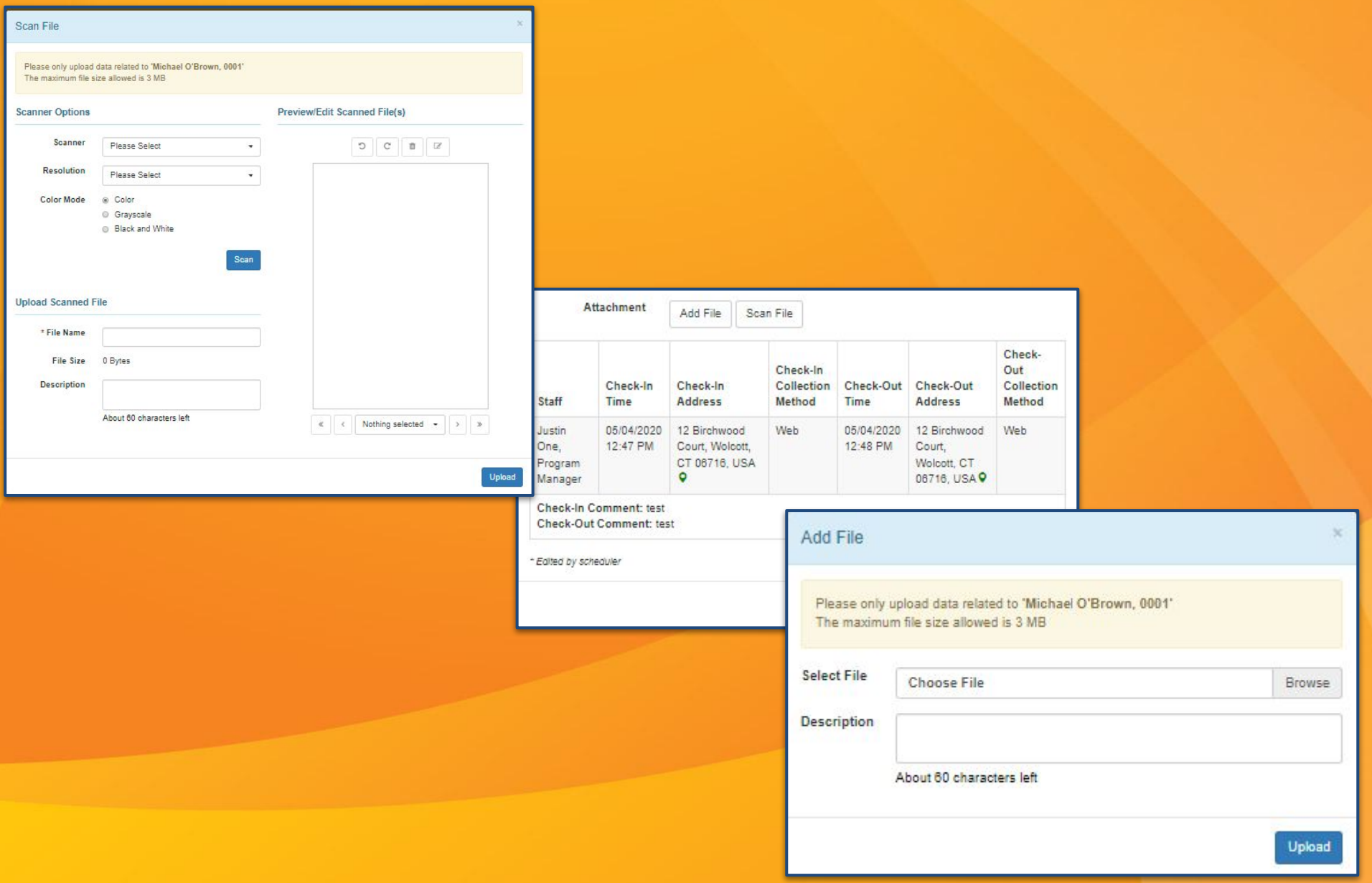
Last Resort Data Collection Method :: Attach Doc



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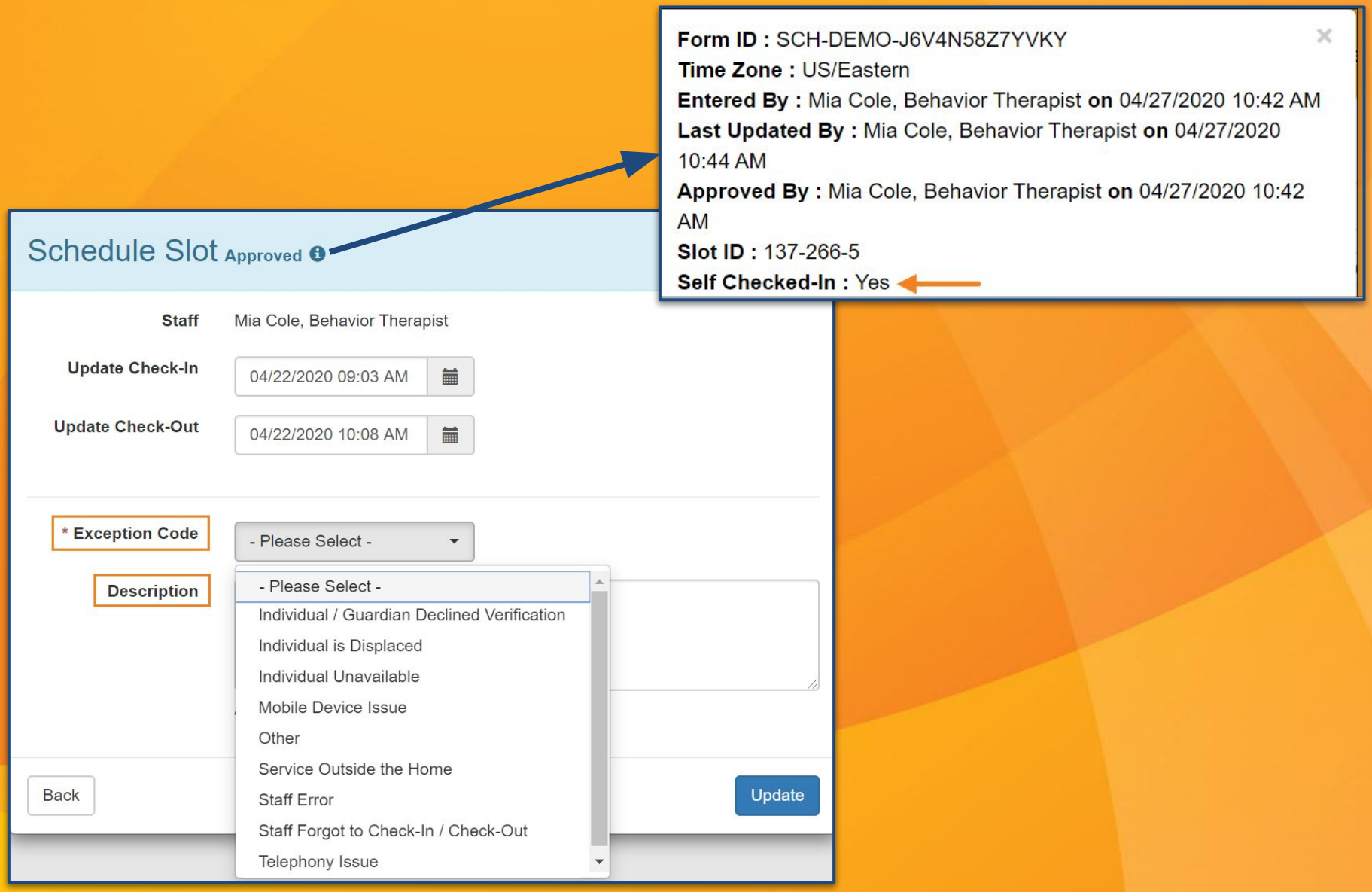
Check-in Exceptions



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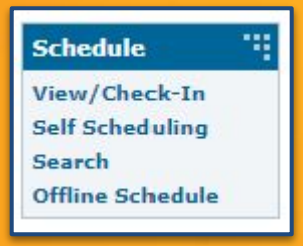
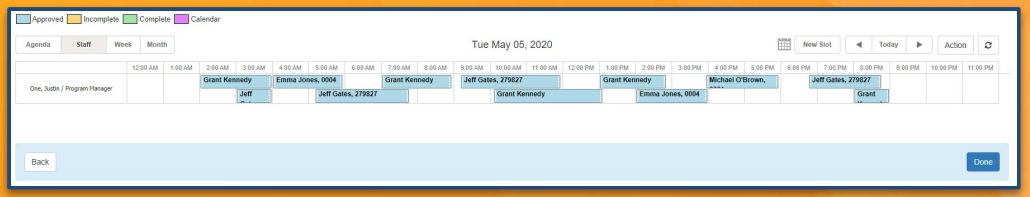
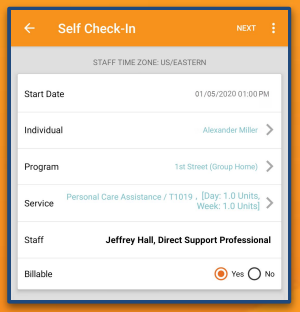
Scheduling Options



- Self-Schedule:



- Self Check-in:



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Why Therap?

Why Therap?

- No additional cost to you
- You know Therap
- Therap staff know Nebraska
- EVV works on the same authorizations that you currently use with Attendance. They will switch over with go-live.
- Therap is building interfaces with Tellus to send in your EVV Data
- Over time as Tellus enhances the interfaces, you should be able to complete all of your billing and updates from Therap as you do currently.
- Therap will train you.

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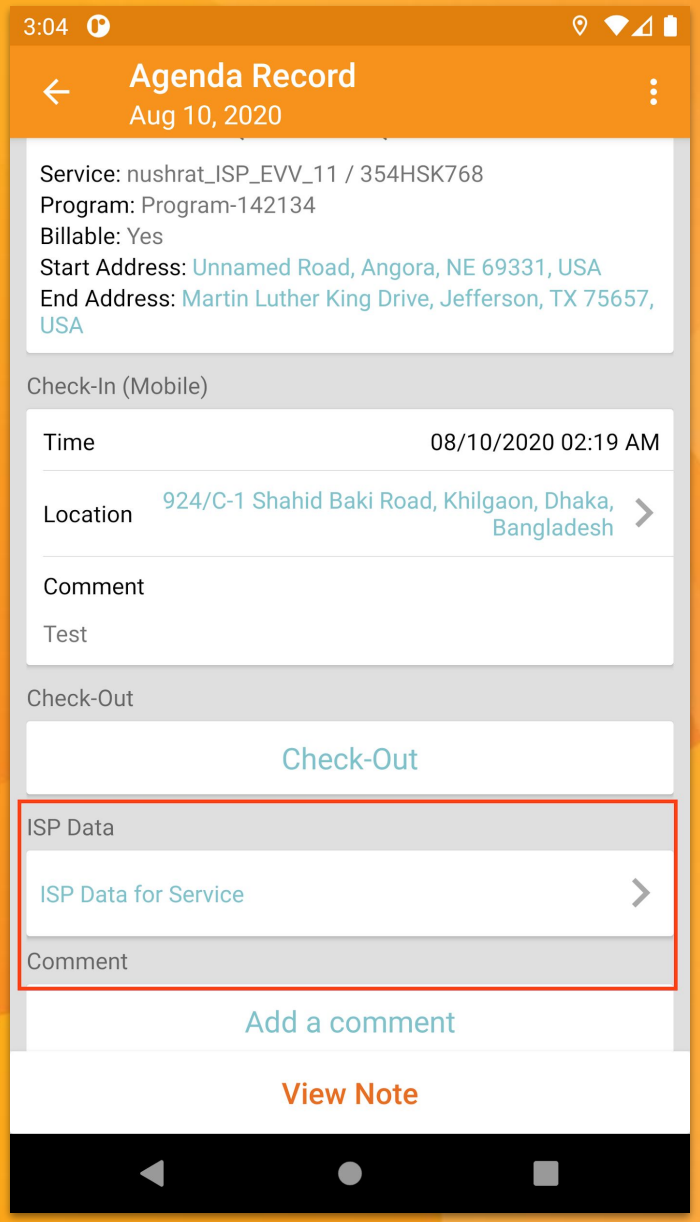
Why Therap?

- Therap has integrated ISP Data with its EVV module so that service data can be collected at the same time (in the same app as EVV Data.



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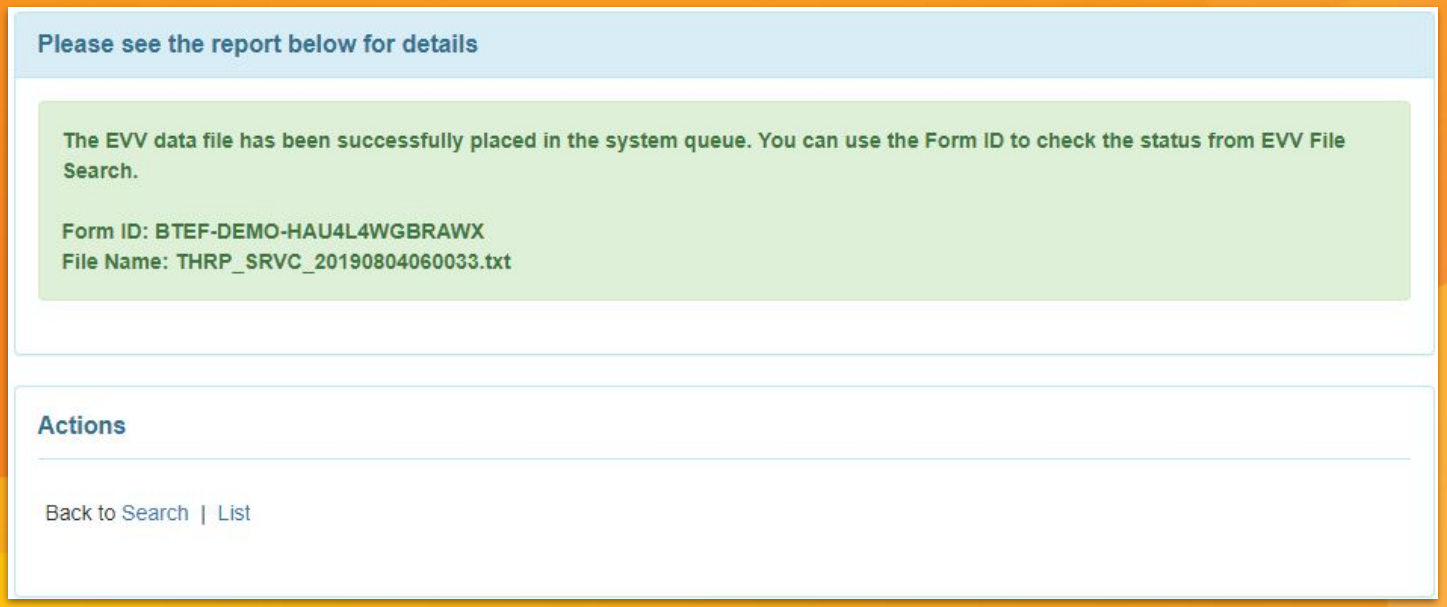
Tellus Interface

- Completed visits will be sent to Tellus hourly
- Agencies will confirm when visits are ready for billing



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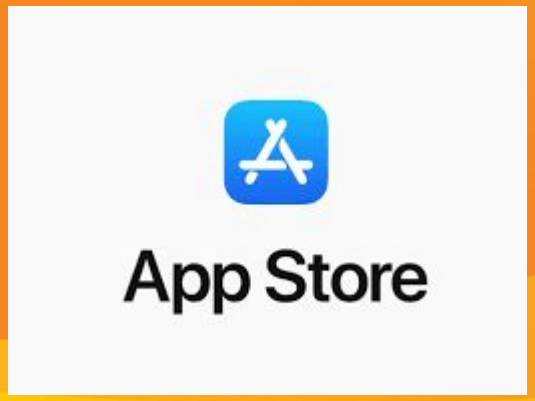
Therap App Requirements

- Android version available on Google Play
- Requires Android 5.0 or higher
- Free



- iOS version available in Apple App Store
- Requires iOS 10.0 or higher
- Free

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Implementation Process

- **Phase I :: Q3**
  - Therap will schedule regional group trainings to demonstrate how to do EVV
- **Phase II :: Q4/1**
  - New Service Auths will come from DDD-NE
  - Billing will be based on EVV data for EVV Services
  - Interfaced with Tellus for claims
  - Attendance Billing still available for other services

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Implementation & Training

Training Academy

Self-Paced, On-Demand Training Courses

Free Courses Related to Therap's Electronic Documentation Software for I/DD Providers

Find a Course to Start Learning Now

Tutorial on Logging into the Training Academy:

This Video will give a summary of all the things that you need to do for logging into your Therap Training Academy.

View Tutorial

Therap Detailed Implementation Plan

Agency:
Therap Expert:
Agency PA's:
Date:
Start Date:

Phase1: Days 0 - 60
ID's, T-Logs, SCOMM, GER, and Health Tracking

Module Name	Module Elements	Implementation Plan Checklist to demonstrate measurable movement along the Therap Implementation Plan. Delay in milestones will result in delay in moving to the next module.	Timeframe
Individual Data (ID)	Main starting point and data transfers to other modules. • Demographic face page • Essential support guideline • Date of birth • Residential address • Admission to agency • ID number • Social security, Medicaid, Medicare numbers, Insurance • Individual photos • Family, emergency contacts	Data will be entered manually or imported via excel. Date / Milestone Week 2 checkpoint shows progress 30 day checkpoint shows progress 60 day checkpoint shows completion	Days 0 - 60

Phase1: Days 0 - 60 (*continued*)
ID's, T-Logs, SCOMM, GER, and Health Tracking

Module Name	Module Elements	Implementation Plan Checklist to demonstrate measurable movement along the Therap Implementation Plan. Delay in milestones will result in delay in moving to the next module.	Timeframe
T-Logs	To write individual specific, health, nursing, behavior, or summary notes related to an individual or facility/shift-to-shift log.	Date / Milestone Week 1 checkpoint shows daily usage Week 2 checkpoint shows daily usage Week 3 checkpoint shows daily usage Week 4 checkpoint shows daily usage Week 5 checkpoint shows daily usage Week 6 checkpoint shows daily usage Week 7 checkpoint shows daily usage Week 8 checkpoint shows daily usage	Days 0 - 60
SCOMM (Secure Communications)	Send secure internal messages/mail within the agency account to another user. Create internal user groups to send messages/mail.	Date / Milestone Week 1 checkpoint shows daily usage Week 2 checkpoint shows daily usage Week 3 checkpoint shows daily usage Week 4 checkpoint shows daily usage Week 5 checkpoint shows daily usage Week 6 checkpoint shows daily usage Week 7 checkpoint shows daily usage Week 8 checkpoint shows daily usage	Days 0 - 60

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Training Academy

Therap®

Help and Support

Support Home | States | Training | Troubleshooting | Events | Programs | Request for Demo | Login

Search for all support materials

Detailed searches get better results, indicate state name for state specific results.
Do not use protected health information in search.

Search...

Advanced Search

Training Academy

Self-Paced, On-Demand Training Courses

Free Courses Related to Therap's Electronic Documentation Software for I/DD Providers

Find a Course to Start Learning Now

Tutorial on Logging into the Training Academy:

This Video will give a summary of all the things that you need to do for logging into your Therap Training Academy.

View Tutorial

Enrollment in Therap Training Academy is included for Therap Users

Already have a Training Academy account?

Login to Training Academy

(If you don't have an account just click on any of the courses down below to get started.)

Do you want to invite staff to courses and track their progress?

Send your request here

Training Manager Account Request

Benefits

- On demand training from Therap instructors
- All courses are free
- Quizzes to test competency and retention
- Earn certificates upon completion

A Variety of Courses to Choose from

- Beginning/Advanced Courses
- Courses in Spanish
- Excel Training
- Provider Administration Training
- Electronic Health Record
- Person Centered Documentation and more

Training Managers

- Verify staff are knowledgable in competency area
- New courses on how to master the modules you already use
- Invite staff to just the courses they need to take

Courses Include

Health Tracking: Height and Weight

Health Tracking: Height and Weight *Interactive*

Health Tracking: Blood Glucose

Health Tracking: Blood Glucose *Interactive*

View All Courses

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Demonstration

Q & A / Wrap-up

Questions can be sent to:

DHHS.DDProviderRelations@nebraska.gov

Thank You

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