



# Nebraska EVV for Independent Providers

August 2020

Any information, support services or advice related to functionality of Therap Services' products is for general guidance only. Care providers are expected to know the procedures, practices and terminology required to provide care for the individuals they serve.

Using Therap should neither circumvent nor take precedence over required care, nor should it impede the human intervention of care providers in a manner that would have a negative impact on any individual's well being.

Seek professional advice on specific issues and their impact regarding any individual or entity. No liability can be accepted for any errors or omissions or for any person acting or refraining from acting on the information provided in these materials and/or presentations.

Any discussion of future functionality is intended for informational purposes only. It is not a commitment to deliver any material, code, or functionality, nor should it be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described is at the sole discretion of Therap.

1. Introductions
2. Overview of EVV
3. Checking in with Therap EVV
4. Implementation Plan
5. Demonstration
6. Questions

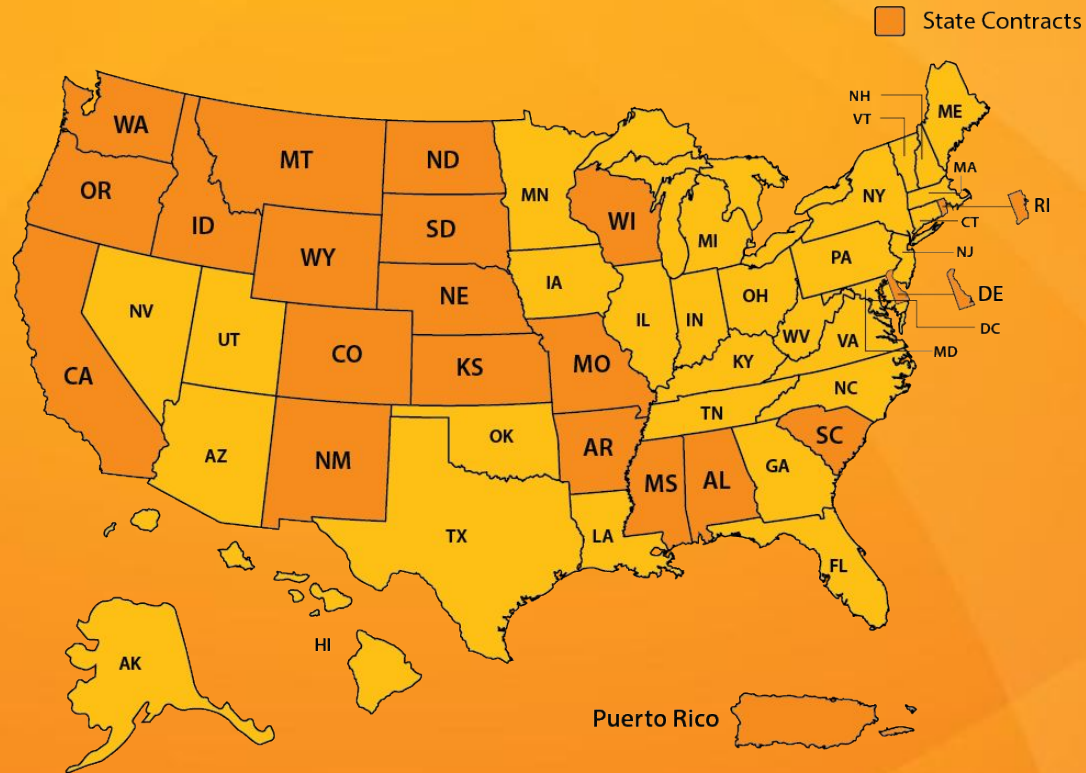
## Therap: An option for DD Providers

- Therap EVV module will be an option for those DD providers that are providing those services subject to EVV

HCBS Developmental Disabilities Waivers Services (CDD and DDAD)		
Service	Service Code	Provider Type
Independent Living	2639	Agency and Independent
Supported Family Living	7494	Agency and Independent
Medical In-Home Habilitation	9220	Agency
Behavioral In-Home Habilitation	1796	Agency
Respite	2656	Agency
Respite (In-Home)	8148	Independent
Homemaker	9393	Independent
Homemaker	9769	Agency

- The Therap EVV module is being offered to DD providers at no cost
- Visit information will be sent from Therap to Tellus;
- Claims submission will still occur in the Tellus application
- DD providers who chose to use the Tellus solution will need to notify DDD at [DHHS.DDProviderRelations@nebraska.gov](mailto:DHHS.DDProviderRelations@nebraska.gov) so that the EVV module in Therap can be disabled





**Users in all 50 states and contracts with 20 states**

MPSC001 Last update: 04/20



**Justin M. Brockie**  
Chief Operating Officer

- Overall responsibility for the project
- Working with state contracts nationally
- Working with Therap's development team on EVV
- Working in North Dakota since before the DD state project started.



- Based in Omaha, Nebraska
- Former Nebraska provider
- Has worked with the Nebraska DD provider community for Therap since 2014

**Calvin Christensen**  
Business Development  
Consultant



- Therap's EVV Specialist
- Work on EVV development and implementation.

**Stephanie Masters  
Norton**  
Senior Training &  
Implementation Specialist





- Currently working with aging providers in South Dakota on EVV and billing
- Manages independent providers in Nebraska
- Background in Therap's Billing Team

**Tracy Linko**  
State Implementation  
Specialist



- Will be working on EVV implementation across all Nebraska providers

### **Caiti Woodburn**

Training & Implementation  
Specialist



- Will be working on EVV implementation across all Nebraska providers

### **Rich Frettoloso**

Training & Implementation  
Specialist



**Therap is a charter member of the  
National Electronic Visit Verification Association (NEVVA)**

NEVVA is a not-for-profit organization dedicated to serving as the single source for Electronic Visit Verification industry-related information for states, managed care organizations and providers.

<https://nevva.org>

# National Electronic Visit Verification Association (NEVVA)

## Charter Members



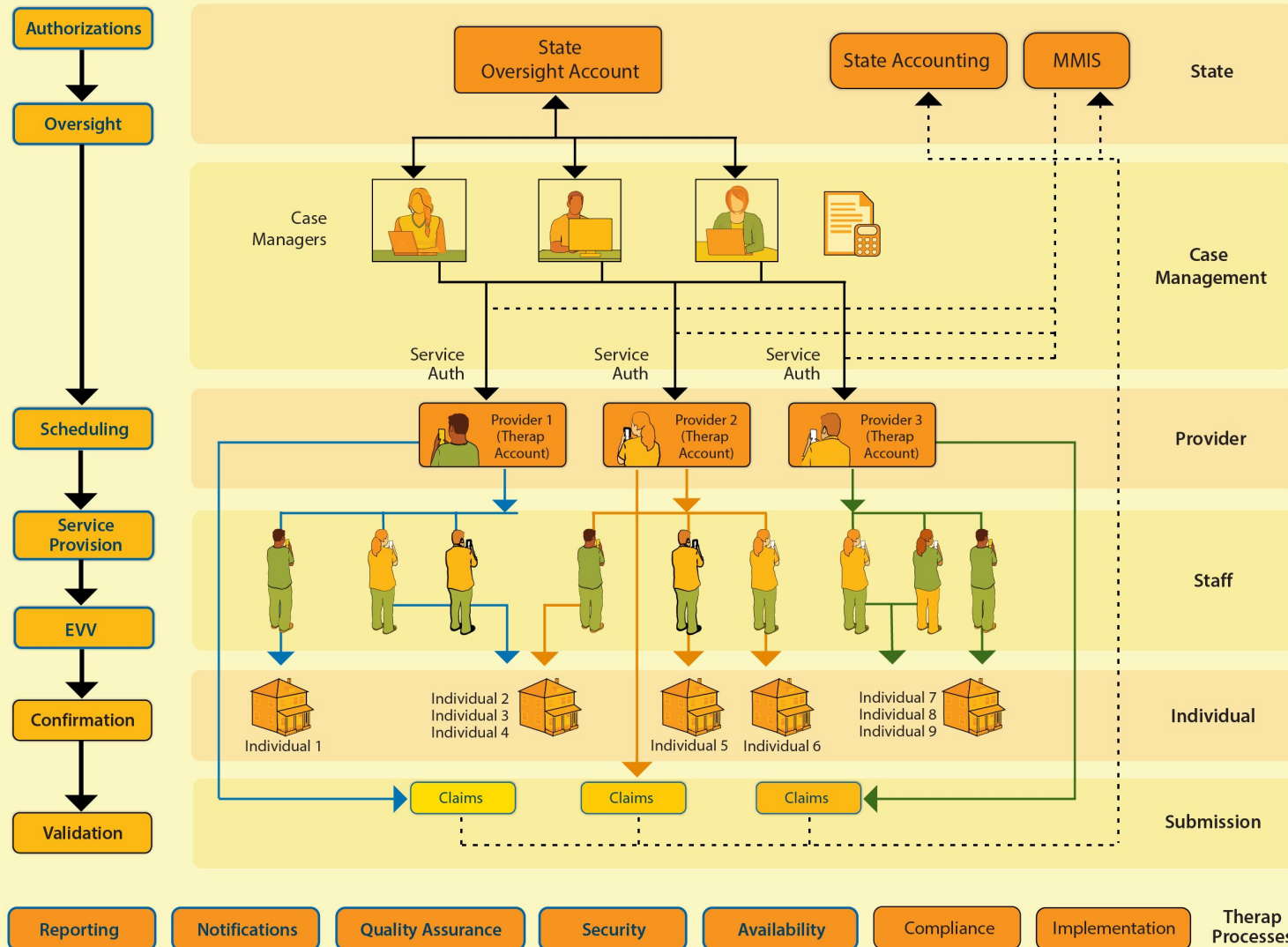
## Strategic Partners



## State Members

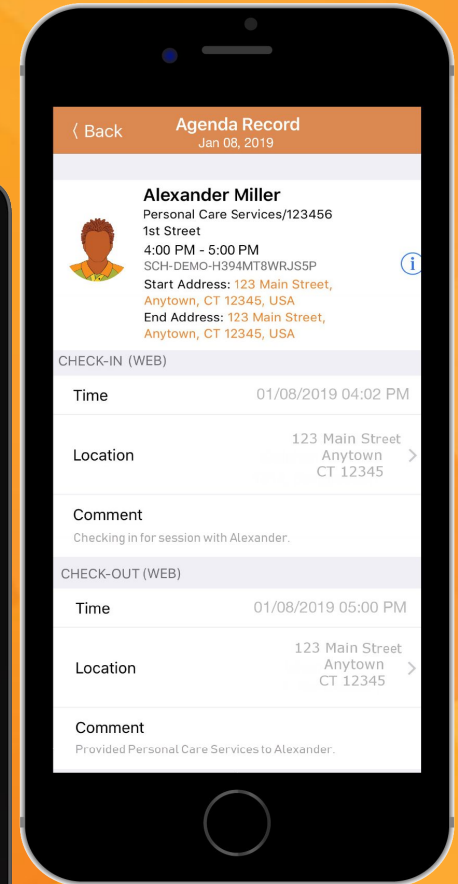
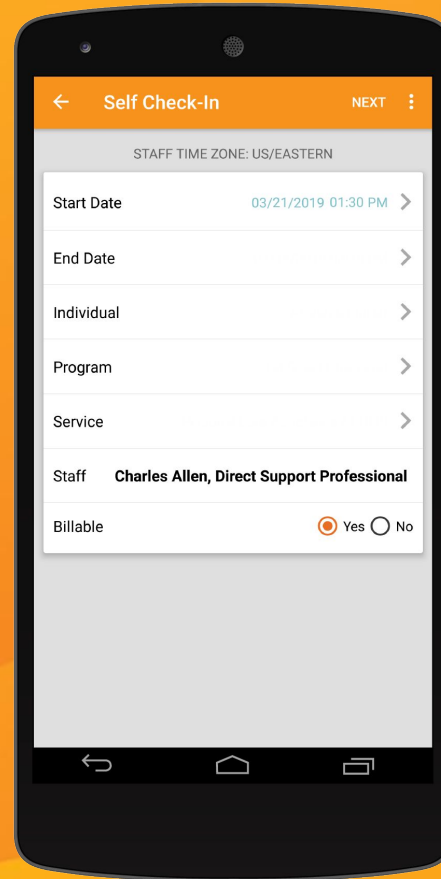
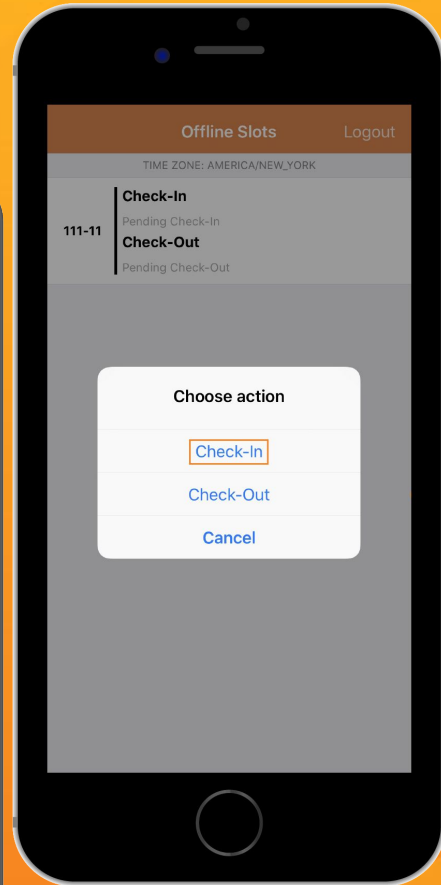
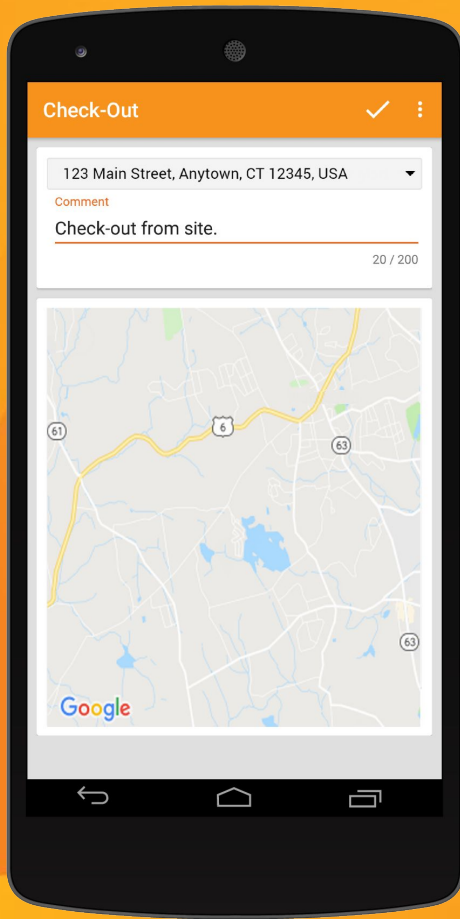






FCSTATEV001 Last update: 06/19

# Electronic Visit Verification



1:08

< Dashboard Configuration

Please set your offline PIN below to enable offline mode

Login Name                    harris

Provider Code                DEMO-TH

.....                    SHOW

.....                    SHOW

**SET PIN**

< Back                    Agenda List

<                    Jan 07, 2020                    >

Add to Offline	<b>7:00 AM</b>	<b>Miller, Alexander</b> Personal Care Assistance/T1 1st Street 7:00 AM - 8:00 AM
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Self Check-In

1:09

**Offline EVV Login**

Login Name

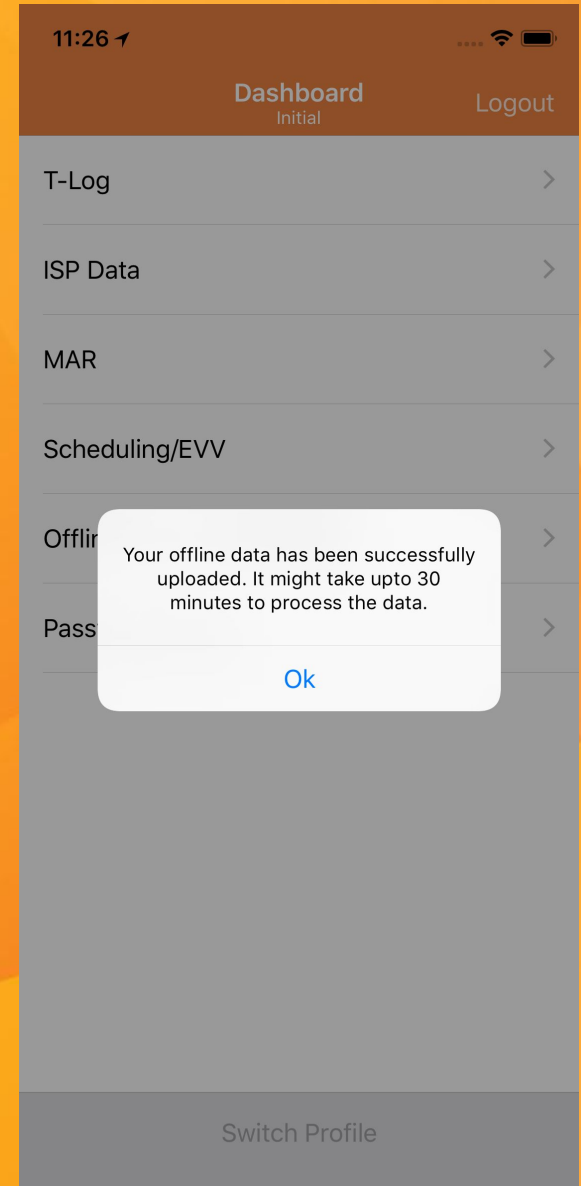
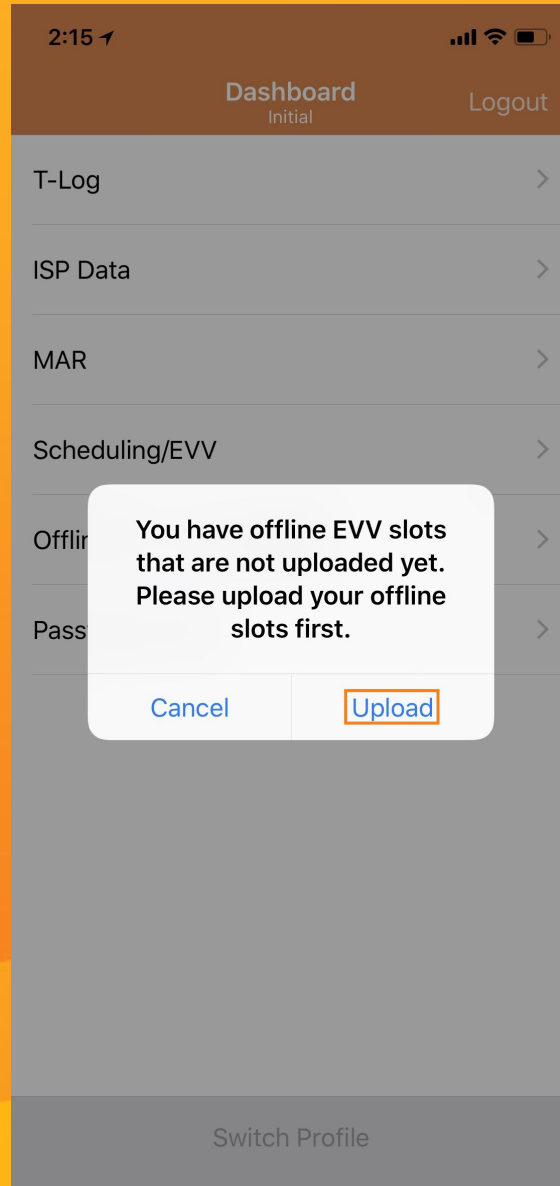
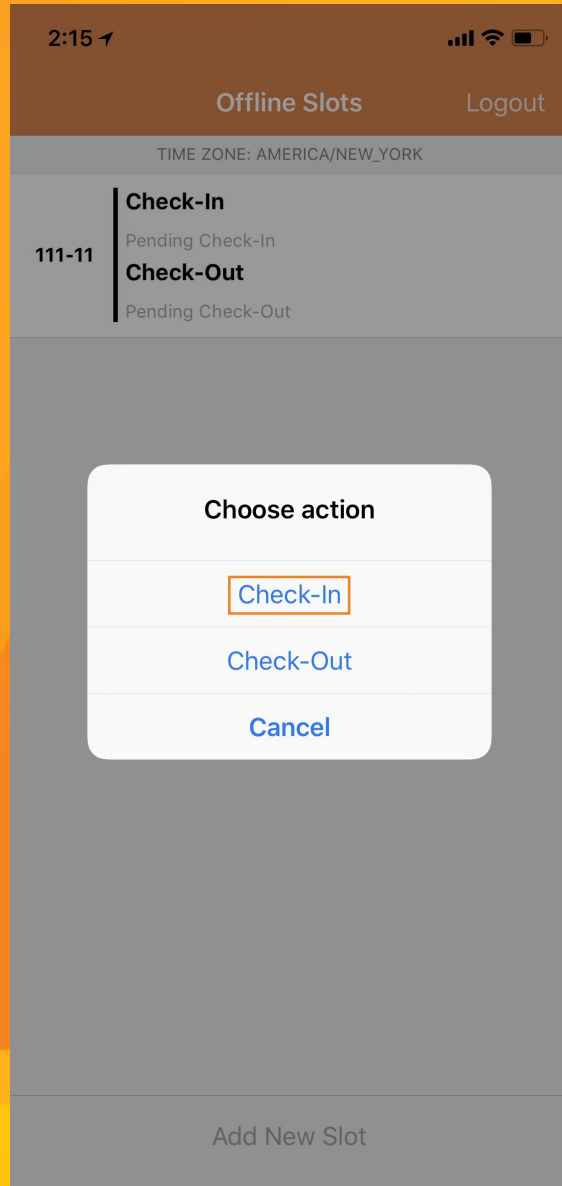
Offline PIN

DEMO-TH

**Offline Login**

**Switch to Online Login**

Version 6.0  
© Therap Services 2003-2019. All Rights Reserved.







- Device is registered to a specific location.
- Generates a seemingly random number (Time Based password)
- Therap can decode number to be time and date (with location)
- Can be used on its own or in conjunction with telephony (IVR)

Therap Dashboard | Menu | Robert (SQA-TH) | Logout

## FWW Device List

Filter  15 Records

Device name	Address
Device 1	622 Buckingham Street, Watertown, CT 06779, USA
Device 2	240 Broadway, Manhattan, New York, NY 10007, USA

Showing 1 to 2 of 2 entries

Previous 1 Next

Create New  
Export to Excel

Cancel

Therap Dashboard | Menu | Robert (SQA-TH) | Logout

## Fixed Visit Verification Device

\* Device name:

\* Device ID:

\* Address:

Street 1 Street 2

City State Zip Code Country

Location:

Individual(s)

Available:

Selected:

Daniel Hill, MJW3665112	<input type="button" value="+"/>	Valorie Gregory, AHM8658943	<input type="button" value="-"/>
Barbara Jarrett, WAX2388364	<input type="button" value="+"/>	Lee Mercado, XYK2510882	<input type="button" value="-"/>
Virginia Billingsley, HWW9803828	<input type="button" value="+"/>	Julio Laubach, BIX4705896	<input type="button" value="-"/>
Myrtle Elliott, NHU4894136	<input type="button" value="+"/>		
Clifford Dean, JNN5550688	<input type="button" value="+"/>		

Start Location

End Address (If Different)

End Location (If Different)

IVR Phone

Note

Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Robert Bruton, Title-1814220						

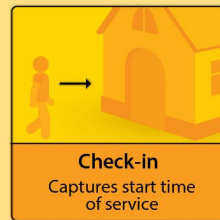
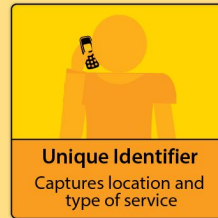
\* Edited by scheduler

Check-In Comment:

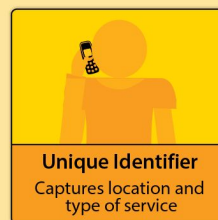
About 200 characters left

Check-In Device Input:

### For Checking in:



### For Checking out:



**Schedule**

- View/Check-In
- Self Scheduling
- Search
- Offline Schedule

Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Justin One, Program Manager						

*\* Edited by scheduler*

Check-In Comment

About 200 characters left

Location

Map Satellite

Street 1 : 12 Birchwood Court X  
 City : Wolcott  
 State : CT  
 Zip Code : 06716  
 Country : United States

Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Justin One, Program Manager	05/04/2020 12:47 PM	12 Birchwood Court, Wolcott, CT 06716, USA	Web	05/04/2020 12:48 PM	12 Birchwood Court, Wolcott, CT 06716, USA	Web

Check-In Comment: test  
 Check-Out Comment: test

*\* Edited by scheduler*

Scan File

Please only upload data related to 'Michael O'Brown, 0001'  
The maximum file size allowed is 3 MB

**Scanner Options**

Scanner: Please Select

Resolution: Please Select

Color Mode:  Color  
 Grayscale  
 Black and White

Scan

**Upload Scanned File**

\* File Name:

File Size: 0 Bytes

Description:   
About 80 characters left

Upload

**Attachment** Add File Scan File

Staff	Check-In Time	Check-In Address	Check-In Collection Method	Check-Out Time	Check-Out Address	Check-Out Collection Method
Justin One, Program Manager	05/04/2020 12:47 PM	12 Birchwood Court, Wolcott, CT 06716, USA	Web	05/04/2020 12:48 PM	12 Birchwood Court, Wolcott, CT 06716, USA	Web

Check-In Comment: test  
Check-Out Comment: test

\* Edited by scheduler

Add File

Please only upload data related to 'Michael O'Brown, 0001'  
The maximum file size allowed is 3 MB

Select File: Choose File Browse

Description:   
About 80 characters left

Upload



**Form ID** : SCH-DEMO-J6V4N58Z7YVKY  
**Time Zone** : US/Eastern  
**Entered By** : Mia Cole, Behavior Therapist on 04/27/2020 10:42 AM  
**Last Updated By** : Mia Cole, Behavior Therapist on 04/27/2020 10:44 AM  
**Approved By** : Mia Cole, Behavior Therapist on 04/27/2020 10:42 AM  
**Slot ID** : 137-266-5  
**Self Checked-In** : Yes

**Schedule Slot** Approved ⓘ

**Staff** Mia Cole, Behavior Therapist

**Update Check-In** 04/22/2020 09:03 AM

**Update Check-Out** 04/22/2020 10:08 AM

**\* Exception Code** - Please Select -

**Description**

- Please Select -
- Individual / Guardian Declined Verification
- Individual is Displaced
- Individual Unavailable
- Mobile Device Issue
- Other
- Service Outside the Home
- Staff Error
- Staff Forgot to Check-In / Check-Out
- Telephony Issue

Back Update

**Schedule**

- View/Check-In
- Self Scheduling
- Search
- Offline Schedule

- Self-Schedule:

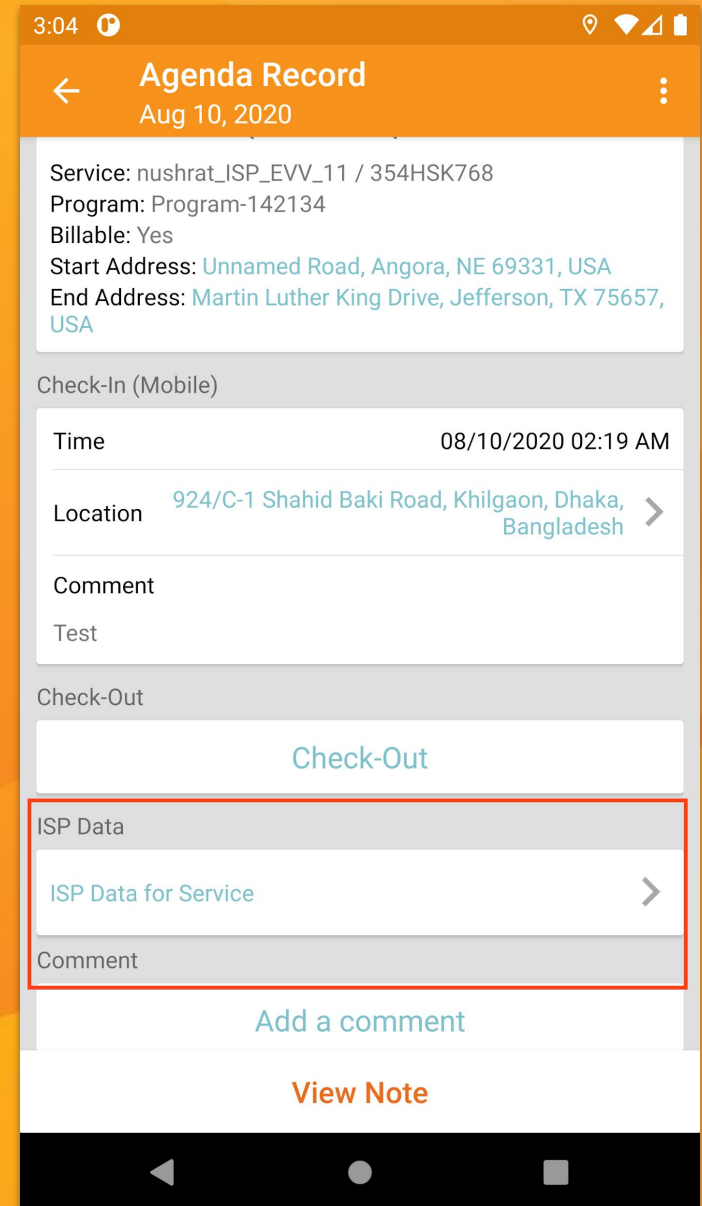
- Self Check-in:

*Therap*<sup>®</sup>

**Why Therap?**

- No additional cost to you
- You know Therap
- Therap staff know Nebraska
- EVV works on the same authorizations that you currently use with Attendance. They will switch over with go-live.
- Therap is building interfaces with Tellus to send in your EVV Data
- Over time as Tellus enhances the interfaces, you should be able to complete all of your billing and updates from Therap as you do currently.
- Therap will train you.

- Therap has integrated ISP Data with its EVV module so that service data can be collected at the same time (in the same app as EVV Data).



- Completed visits will be sent to Tellus hourly
- Agencies will confirm when visits are ready for billing

**Billing**

## Tellus EVV

Tellus EVV [Submit](#) | [Search File | Rejected Data Search](#)

Please see the report below for details

The EVV data file has been successfully placed in the system queue. You can use the Form ID to check the status from EVV File Search.

Form ID: BTEF-DEMO-HAU4L4WGBRAWX  
File Name: THRP\_SRVC\_20190804060033.txt

### Actions

[Back to Search](#) | [List](#)



## Therap App Requirements

- Android version available on Google Play
- Requires Android 5.0 or higher
- Free

- iOS version available in Apple App Store
- Requires iOS 10.0 or higher
- Free



- **Phase I :: Q3**
  - Therap will schedule regional group trainings to demonstrate how to do EVV
- **Phase II :: Q4/1**
  - New Service Auths will come from DDD-NE
  - Billing will be based on EVV data for EVV Services
  - Interfaced with Tellus for claims
  - Attendance Billing still available for other services



## Training Academy

Self-Paced, On-Demand Training Courses

Free Courses Related to Therap's Electronic Documentation Software for I/DD Providers

[Find a Course to Start Learning Now](#)

### Tutorial on Logging into the Training Academy:



This Video will give a summary of all the things that you need to do for logging into your Therap Training Academy.

[View Tutorial](#)

### Therap Detailed Implementation Plan

Agency: \_\_\_\_\_ Date: \_\_\_\_\_  
 Therap Expert: \_\_\_\_\_ Start Date: \_\_\_\_\_  
 Agency PA's: \_\_\_\_\_

**Phase 1: Days 0 - 60**  
 ID's, T-Logs, SCOMM, GER, and Health Tracking

Module Name	Module Elements	Implementation Plan Checklist to demonstrate measurable movement along the Therap Implementation Plan. Delay in milestones will result in delay in moving to the next module.	Timeframe
Individual Data (ID)	<ul style="list-style-type: none"> <li>Main starting point and data transfers to other modules.</li> <li>Demographic face page</li> <li>Essential support guideline</li> <li>Date of birth</li> <li>Residential address</li> <li>Admission to agency</li> <li>ID number</li> <li>Social security, Medicaid, Medicare numbers, insurance</li> <li>Individual photos</li> <li>Family, emergency contacts</li> </ul>	Data will be entered manually or imported via excel. <b>Date</b> <b>Milestone</b> Week 2 checkpoint shows progress 30 day checkpoint shows progress 60 day checkpoint shows completion	Days 0 - 60

**Phase 1: Days 0 - 60 (continued)**  
 ID's, T-Logs, SCOMM, GER, and Health Tracking

Module Name	Module Elements	Implementation Plan Checklist to demonstrate measurable movement along the Therap Implementation Plan. Delay in milestones will result in delay in moving to the next module.	Timeframe
T-Logs	To write individual specific, health, nursing, behavior, or summary notes related to an individual or facility/shift-to-shift log.	<b>Date</b> <b>Milestone</b> Week 1 checkpoint shows daily usage Week 2 checkpoint shows daily usage Week 3 checkpoint shows daily usage Week 4 checkpoint shows daily usage Week 5 checkpoint shows daily usage Week 6 checkpoint shows daily usage Week 7 checkpoint shows daily usage Week 8 checkpoint shows daily usage	Days 0 - 60
SCOMM (Secure Communications)	Send secure internal messages/mail within the agency account to another user. Create internal user groups to send messages/mail.	<b>Date</b> <b>Milestone</b> Week 1 checkpoint shows daily usage Week 2 checkpoint shows daily usage Week 3 checkpoint shows daily usage Week 4 checkpoint shows daily usage Week 5 checkpoint shows daily usage Week 6 checkpoint shows daily usage Week 7 checkpoint shows daily usage Week 8 checkpoint shows daily usage	Days 0 - 60

Help and Support

Support Home
States
Training
Troubleshooting
Events
Programs
Request for Demo
Login

**Search for all support materials**  
 Detailed searches get better results, indicate state name for state specific results.  
 Do not use protected health information in search.

Q

[Advanced Search](#)

## Training Academy

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Find a Course to Start Learning Now

**Tutorial on Logging into the Training Academy:**

This Video will give a summary of all the things that you need to do for logging into your Therap Training Academy.

[View Tutorial](#)

**Enrollment in Therap Training Academy is included for Therap Users**

Already have a Training Academy account?

Login to Training Academy

(if you don't have an account just click on any of the courses down below to get started.)

Do you want to invite staff to courses and track their progress?

[Send your request here](#)

Training Manager Account Request

<p><b>Benefits</b></p> <ul style="list-style-type: none"> <li>On demand training from Therap instructors</li> <li>All courses are free</li> <li>Quizzes to test competency and retention</li> <li>Earn certificates upon completion</li> </ul>	<p><b>A Variety of Courses to Choose from</b></p> <ul style="list-style-type: none"> <li>Beginning/Advanced Courses</li> <li>Courses in Spanish</li> <li>Excel Training</li> <li>Provider Administration Training</li> <li>Electronic Health Record</li> <li>Person Centered Documentation and more</li> </ul>	<p><b>Training Managers</b></p> <ul style="list-style-type: none"> <li>Verify staff are knowledgeable in competency area</li> <li>New courses on how to master the modules you already use</li> <li>Invite staff to just the courses they need to take</li> </ul>
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**Courses Include**

Health Tracking: Height and Weight

Health Tracking: Height and Weight \*Interactive\*

Health Tracking: Blood Glucose

Health Tracking: Blood Glucose \*Interactive\*

View All Courses

*Therap*<sup>®</sup>

# Demonstration



# Q & A / Wrap-up

Questions can be sent to:

[DHHS.DDProviderRelations@nebraska.gov](mailto:DHHS.DDProviderRelations@nebraska.gov)





**Thank You**