
NFOCUS Interim Release

Combined All Divisions

May 9, 2021

An Interim Release of the N-FOCUS system is being implemented May 9, 2021. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections and addresses issues for all three divisions, EA, MLTC and CFS.

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

Electronic Application: N-FOCUS users responsible for case activity received through the Web based Electronic Application should read this section.

Developmental Disabilities Programs: N-FOCUS users who work directly with DD programs and those who work with the related Medicaid cases should read this section.

Note: This section will only appear when there are tips, enhancements or fixes specific to Development Disabilities Programs.

Expert System: All N-FOCUS users with responsibility for case entry for AABD, ADC Payment, SNAP, CC, FW, IL, MED, and Retro MED should read this section.

Note: When new functionality is added to N-FOCUS that crosses multiple topics (ie General Interest and Mainframe, Alerts, Correspondence, Expert System etc) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts, Work Tasks, Interface and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process and in the more specific location ie: Alerts, Work Tasks, Interface and Correspondence sections.

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General Interest and Mainframe

EA – Child Care Federal Poverty Level (Change)

The Federal Poverty Level (FPL for Child Care has been updated for 2020/2021. This change will begin May 1, 2021 when budgets are run.

DD - DDSC Rate Change

The new rate, effective July 1st, 2021, is being released through a codes table update and will be updated in NFOCUS automatically through a batch process.

EA & MLTC – Move from IE to Chrome (Fix)

The following web apps can now handle special characters in your password such as #, \$, @. The web apps can also handle client’s last names that are separated by a space.

- APS CR WEB URL
- CHG RPT WEB URL
- PRINT ARCH URL
- VITALSTATS WEB URL
- SSA LIS WEB URL
- BNFTS INQRY WEB URL
- DISASTER SNAP FILE VIEWER URL
- E-APP REVIEW RECERT DOC VIEWER URL
- HEALTHCARE FILE VIEWER URL
- HEALTHCARE WORKER PHONE URL
- RENEWAL FILE VIEWER URL

- RENEWAL WORKER PHONE URL
- CHG RPT FILE VIEWER URL
- EA PHONE APP WEB URL
- DD E-APP FILE VIEWER URL
- PROTECTIVE SERVICE ALERT WEB URL
- PROTECTIVE SERVICE ALERT FILE VIEWER URL
- ICPC NEICE WEB URL

ACCESSNebraska

DD – Developmental Disabilities New Question

There is a new question in the ACCESSNebraska Application for Developmental Disabilities.

The following new question is on the Applicant Information page:

Have you or a family member ever served in the military?

If the Applicant answers “Yes” then a text box will display with the option to enter in a name. The text box will read “Name of person with military service.”

Applicant Information

Does the applicant have an intellectual or developmental disability?
 Yes No

Is the applicant currently receiving or has the applicant ever received Aged & Disabled waiver services, Traumatic Brain Injury (TBI) waiver services, or other Medicaid & Long-Term Care Services?
 Yes No Unsure

Does the applicant want to be connected with other services?
 Yes No

For which Developmental Disabilities Waiver(s) are you applying? (Choose all that apply)
 Comprehensive Developmental Disabilities Services Waiver (CDD)
 Developmental Disabilities Day Services Waiver (DDAD)

Have you or a family member ever served in the military?
 Yes No

First Name Middle Name Last Name Extension

Previous Names

Sex Male Female Date of Birth Social Security Number

Physical Address
 Address Line 1
 Address Line 2
 Address Line 3
 City State Zip Code

Mailing Address
 Address Line 1
 Address Line 2
 Address Line 3
 City State Zip Code

Primary Phone Number Type of Phone

Secondary Phone Number Type of Phone

Email Address

Applicant Information

Does the applicant have an intellectual or developmental disability?
 Yes No

Is the applicant currently receiving or has the applicant ever received Aged & Disabled waiver services, Traumatic Brain Injury (TBI) waiver services, or other Medicaid & Long-Term Care Services?
 Yes No Unsure

Does the applicant want to be connected with other services?
 Yes No

For which Developmental Disabilities Waiver(s) are you applying? (Choose all that apply)
 Comprehensive Developmental Disabilities Services Waiver (CDD)
 Developmental Disabilities Day Services Waiver (DDAD)

Have you or a family member ever served in the military?
 Yes No

Name of person with military service

Expert System

EA - Unearned Income Exclusion (Change)

An update was made to the 'Unearned Income Amount Adjustment' code table. NFOCUS was only allowing up to five programs to be added for exclusion of certain types of unearned income, this has been updated now to allow up to nine programs.

MLTC – 2020 Tax Filing Threshold (Change)

MAGI Earned Income Tax Filing Threshold has been updated from \$12,200 to \$12,400.

MLTC – Disregard/Deduction Issues/Defects

MLTC – PCR Dependent Popup Issue and Workarounds (Targeted Release Date 8/8/2021)

WORKAROUND: In the instance the Parent Caretaker Relative (PCR) pop-up question is not asked an override will need to be completed to put the client into the correct category. If the PCR question is not asked after a Retro Med budget has been ran then an override needs to be completed for only the first month, and then the override can be removed for the following months.

Note: Overrides can be performed by Leads/Supervisors with the security clearance for overrides and Production Support.

Example: New application was received in May 2021 and Retro Med was requested. After Retro Med budget has been processed and authorized, continue to run the budget for May 2021. Authorize the May 2021 budget and complete override to the correct category. After authorizing the overridden budget for May 2021, remove the override for June 2021 forward.

WORKAROUND: When a pregnancy is added and the pregnant woman's budget is run prior to there being a father/husband in the HH, the PCR Dependent pop-up question does not populate for the father/husband resulting in HHA eligibility not being determined for father/husband. An override will need to be completed to put the client in the correct category.

MLTC – Earned Income Disregard and Deduction Workaround (Target Release Date 8/8/2021)

MN-PC/Child

Disregard of \$100.00 and the CC expense is not being applied in the Medically Needy Parent Caretaker/Relatives and Medically Needy Children budgets when an FR parent is receiving either AABD or MAGI PC.

WORKAROUND: Add another allowable medical expense equal to the disregard amount incorrectly counting the income of the MN recipient child.

WORKAROUND: Exclude this child's income when budgeting for each month

AABD

The Earned Income disregards are only being applied to the FR spouse (not the AABD recipient) when an AABD recipient and FR spouse both have Earned Income.

WORKAROUND: Add an allowable medical expense = to the disregard amount to the AABD recipient

AABD MN - Targeted Release Date 08/08/21

No disregard given when the program includes a single AABD recipient with Earned Income.

WORKAROUND: Add an allowable medical expense equal to the disregard amount to the AABD recipient.

The wrong blind disregard being applied at \$65, not \$85, when the program includes a FR spouse with Earned Income.

WORKAROUND: Add an allowable medical expense equal to the \$20.00 difference to the AABD recipient

The 50% disregard is only being applied to the FR spouse when both the AABD recipient and FR spouse have Earned Income.

WORKAROUND: Add an allowable medical expense equal to 50% of the remained income to the AABD recipient

MLTC - HHA Fund Code Issue (Targeted Release Date: 8/8/21)

When a case is overridden to HHA, the fund code is still determined as part of the budget authorization. There is a known issue for fund code determination when MAGI IMD, MAGI FW or MAGI PC, for a non-parent/caretaker, is overridden to an HHA category resulting in a federal/State fund code.

MLTC Budgeting Issue with Tax Household (Target Release Date TBD)

When there is a MAGI HHA-in a household with a 19-year-old, the HHA budget is pulling in parents and siblings in to the HHA budget when 19-year-old is a single tax filer in their own Tax HH.

WORKAROUND: To ensure that the parents and/or siblings are not pulled into the HHA participant budget, update the household status of the parents and/or siblings to Out of HH then run the budgets. After the budgets are run, update the parents and/or siblings household status back in In HH.

Children and Family Services

Organization Investigation (Fix)

The progression of the status from Draft to Ready for Review was impacted in the April Release. This has been fixed.

Redesign Foster Care Prevention Plan

Some Prevention Plans were not able to be viewed after the April release. This has been fixed.

View an old Foster Care Prevention Plan Previously tied to a Case Plan

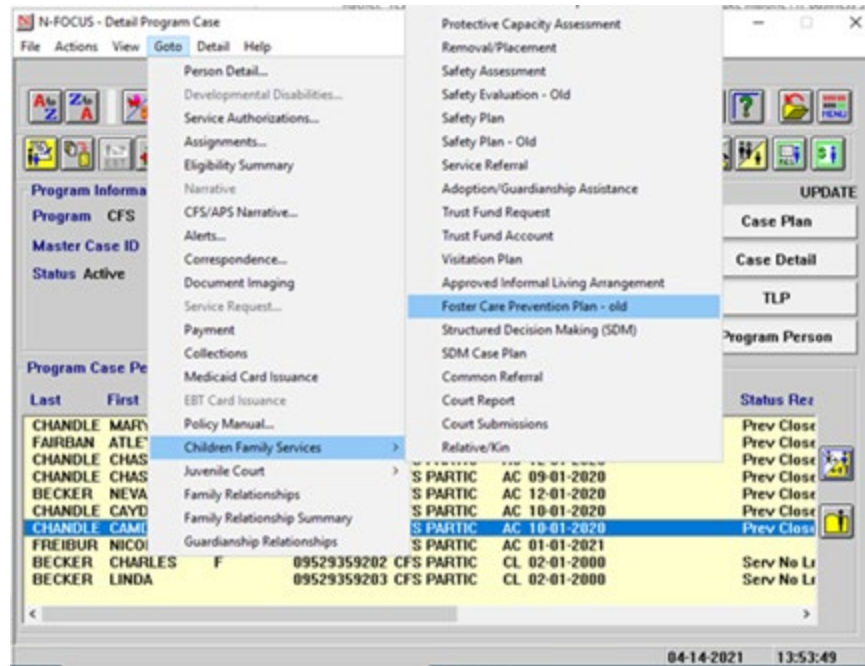
- From the Detail SDM Case Plan window, select the Individual.
- Click Detail > Foster Care Prevention Plan – Old.
- The Detail Foster Care Prevention Plan window will display.



View an old Foster Care Prevention Plan Not previously tied to a Case Plan

- From the Detail Program Case window, select the Individual.
- Click Goto > Children Family Services > Foster Care Prevention Plan – Old.
- The Detail Foster Care Prevention Plan window will display.

See screen print on next page.



Update Status of the Prevention Plan

The following updates can be done from the detail Foster Care Prevention Plan window:

- Adjust the End Date
- Print
- View/Change Plan/Goals
- View Status History
- View the Eligibility Questions
- Complete the Reviewed By section

Prevention Plan (Fix)

Some Prevention Plans were not able to be viewed after the April release. This has been fixed.

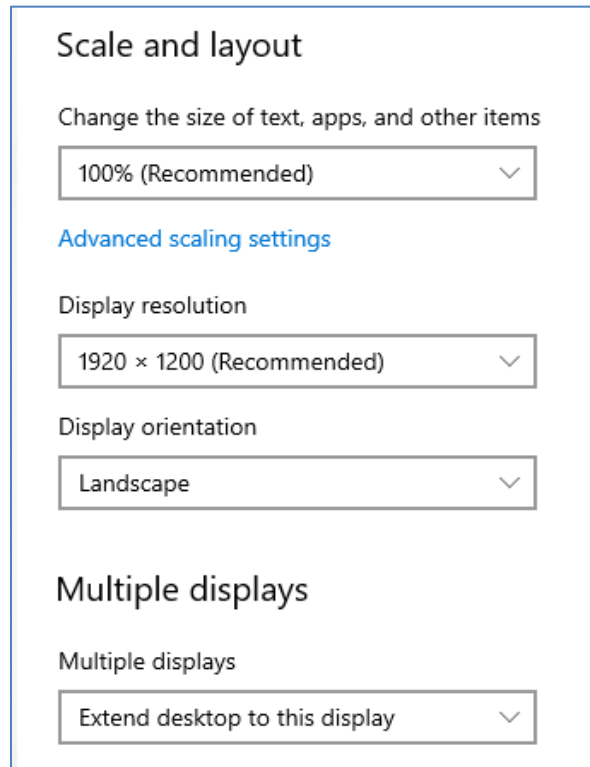
NFOCUS Tip

EA, MLTC & CFS - Computer Resolution Display

The resolution for your PC must be set at 1920 X 1200 in order for NFOCUS to run properly. If you have the resolution set larger, it will cause many issues in NFOCUS display.

- Phone applications
 - Will cause issues in entering resources, expenses, income, etc.
 - Will not be able to submit applications
 - Will not be able to open Links
- Expert System
 - Will not be able to use all the actions buttons

- Will not display all the information in a Task



MLTC – AVS System

Level One Helpdesk is able to assist with user management tasks, such as password support, creating new user credentials, being locked out of AVS, and AVS access issues.

Cursor Size

If you have changed your cursor to a larger size, this may cause issues with the phone applications and in Expert System.