N-FOCUS Major Release
MLTC
December 10, 2023

A Major Release of the N-FOCUS System is being implemented December 10, 2023. This document provides information explaining new functionality, enhancements and problem resolutions made effective with this release. This document is divided into four main sections and addresses all the Divisions, MLTC, EA, CFS and DD.

General Interest and Mainframe Topics: All N-FOCUS users should read this section.

ACCESSNebraska: N-FOCUS workers responsible for case activity received through the Web Based Electronic Application should read this section.

Expert System: All N-FOCUS workers with responsibilities for case entry for AABD, ADA Payment SNAP, LIHEAP, LIHWAP, CC, FL, MED, Retro MED should read this section.

Note: When new functionality is added to N-FOCUS that crosses multiple topics (i.e., General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections.

Interfaces, Document Imaging and N-FOCUS Tips sections will be added as appropriate for the release.

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General Interest and Mainframe

Detail PIN Management Window (Update)

Workers will now be able to clear the PIN for a person that has an interim SSN from the Detail PIN Management Window.

MMIS/MCE History Window (Update)

Molina Healthcare of Nebraska is a new Managed Care Entity (MCE) that is now viewable on the MMIS/MCE History window.

Note: This is also viewable on Client Benefit Inquiry window.

Account Receivable (AR) DHHS Request # (Update)

The Account Receivable Number field has been added to Detail Account Receivable window. The field is not a mandatory field and is entered when applying collections to an AR.

Medicaid Administrative Roles

Workers may now add a Nursing Home representative to a Retro-Medicaid case via the Administrative Roles window.

Alerts

Alert 395 – 60 Day Post Partum (Update)

Alert 395 – 60 Day Post Partum alert logic and description has been changed to 12 months.

Alert 380 – Close Lawfully Present Participant (Update)

Alert 380 – Close Lawfully Present Participant logic for individuals who are pregnant or postpartum has been changed from 60 days to 12 months.
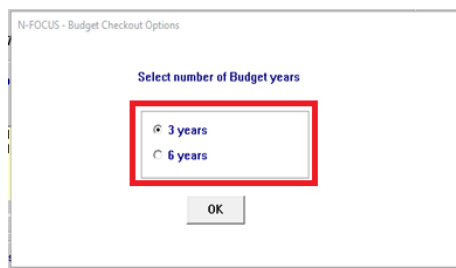
Alert 373 – Continuous Eligibility Ends (Update)

Alert 373 – Continuous Eligibility Ends logic and description has been changed to 12 months continuous eligibility.

Expert System

Limit Download of Budgets to 3 Years (New)

With this release, all N-FOCUS staff will see the Budget Check Out Options dialog box when checking out a case in Expert System. Workers will select either 3 or 6 years and click the OK button.
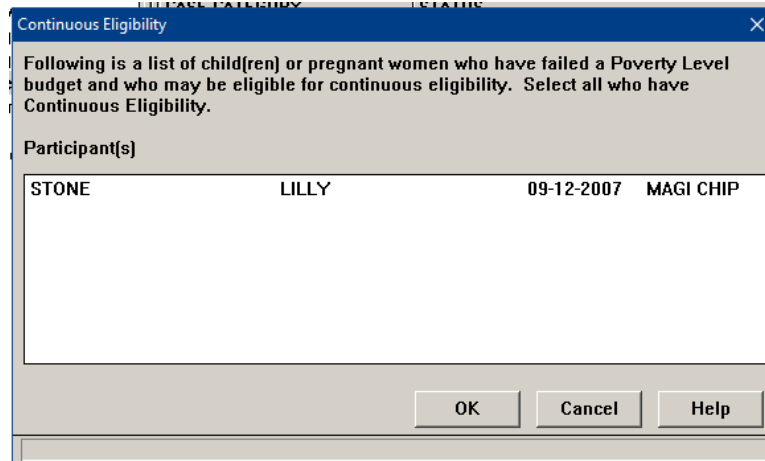

What to expect:

- The 3 years option should improve download performance and reduce number of check out errors caused by large Master Cases when opening into Expert by reducing downloaded budgets.
- Previously, Expert System downloaded 6 years of budget data by default.

Note: No change has been made to performance when 6 years is selected.

12 Month Continuous Eligibility for Children (New)

The MAGI CHIP category for Continuous Eligibility in the MAGI determination flow and continuously eligibility (CE) pop-up window is now available. This is a new functionality.

Note: N-FOCUS has also been updated to allow the MAGI CHILD category continuous eligibility period from 6 to 12 months.
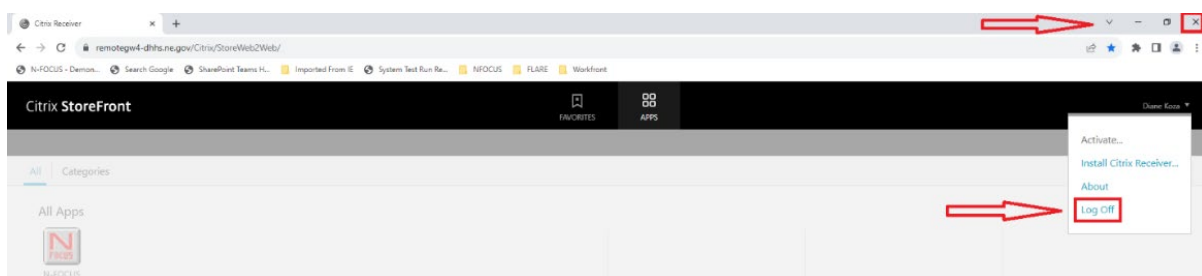
12 Month Postpartum Coverage (Update)

N-FOCUS has been updated to allow the MAGI-PW category postpartum and continuous eligibility periods from 60 days to 12 months.

NFOCUS Tips

Citrix Users

It is important that you "LOG OFF" and not simply close the Citrix window using the 'X'. If you simply close the window, it results in multiple sessions of Citrix running.

What is my BF Number?

If you don't have a label on your computer with your BF number, follow these steps:

- Start Menu
- Type System Information
- Open

- System Name is the BF Number

Item	Value
OS Name	Microsoft Windows 10 Enterprise
Version	10.0.19044 Build 19044
Other OS Description	Not Available
OS Manufacturer	Microsoft Corporation
System Name	BF1234567

N-FOCUS Production Support Assistance

N-FOCUS Production Support is available to assist All DHHS Staff with issues directly related to the access and usage of the NFOCUS application.

Examples of some issues would be NFOCUS password expired, Case Check out/in errors, case errors, assistance with Expert System tasks and rules, duplicate persons, notices, etc.

N-FOCUS Production and Support hours are 7:00 AM to 6:00 PM CT.

On-Call Hours: 402-326-1279 (cell)

• Weekdays 6:00 PM CT until 9:00 PM CT

• Saturday 8:00 AM CT until 5:00 PM CT

• Sunday 8:00 AM CT until 5:00 PM CT

• Holidays 8:00 AM CT until 5:00 PM CT.

If you have a **Case Error,** you can send an email to DHHS NFOCUS Production Support DHHS.NFOCUSProductionSupport@nebraska.gov to have it reset during the On Call Coverage hours.

The email box will be checked at 11a.m. and 3 p.m. on weekends and holidays and at 7:30p.m. on weeknights.

Please call 402-326-1279 if the Case Error reset is time sensitive.