



## PROVIDER BULLETIN

No. 18-04

DATE: May 11, 2018

TO: Medicaid Personal Assistance Service (PAS) providers

FROM: Matthew A. Van Patton, DHA, Director  
Division of Medicaid & Long-Term Care *MVP*

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RE: Personal Assistance Service – Provider Record of Service Form Signature Requirements in the Event of the Death of a Client

### **Please share this information with administrative and billing staff.**

The purpose of this bulletin is to notify Personal Assistance Service (PAS) providers that regulations related to billing frequency will be enforced in the event of the death of a client.

Regulation 471 NAC 15-006.06B, Frequency of Billing, states providers may not bill more than one time per week, but must bill at least monthly. Additionally, both 471 NAC 15-006.06, Provider Payment Process (4), and 471 NAC 15-005.02, Client Responsibilities (6), requires a client signature on the Provider Record of Service form (MC-37-ES-A).

Effective June 1, 2018, any claims received outside of the billing week (Sunday through Saturday) of the client's death without a client's signature will not be reimbursed, unless signed by the personal representative of the client's estate.

If you have general questions regarding this bulletin, please contact [DHHS.PAS@nebraska.gov](mailto:DHHS.PAS@nebraska.gov).

Medicaid Provider Bulletins, such as this one, are posted on the DHHS website at

[http://dhhs.ne.gov/medicaid/Pages/med\\_pb\\_index.aspx](http://dhhs.ne.gov/medicaid/Pages/med_pb_index.aspx). Subscribe to this page to help you monitor program changes.