



## 10.11.23 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number **(888) 820-1398**

Attendee Code- **7300221**

**Present:** Jacob Kawamoto, Jordan Himes, Aaron Reece, Jeshena Gold, Jackie Orth, Cathy Kearney, Gidget Wingad (Omaha), Crystal Appleton (Omaha), Becky Crase (Ponca), Michelle Runyan (Ponca), Vietta Swalley (Santee), Nancy Mackey (Santee), Tracy Nelson (MCNA), Cynthia Goslin (UHC), Tuesday Kuhlman (NTC), Mariana Johnson (NTC), Charlie

### SPA/Waiver Updates

- SPA
  - o None
- Waiver Authority
  - o HCBS Family Support Waiver (FSW)
    - Substantive changes to the waiver application have been made since this waiver was previously submitted for Tribal Comment. These changes include the removal of the Fiscal management Service (FMS) from the waiver application, the removal of the waiver service titled *Participant Directed Goods and Services*, and changes to provider qualification training requirements.

### Additional Items

- Upcoming Medicaid Tribal Listening Session – November 6, 2023
  - o Hosted at the Santee Health & Wellness Center
    - 110 Visiting Eagle St, Santee, NE
  - o This will be a part of Nebraska Medicaid's Listening Tour and will be focused specifically on engaging with Tribal members, providers, and stakeholders. Nebraska Medicaid will provide an overview of the upcoming changes for 2024, and seek feedback and input from the Tribes about the Medicaid program. This will also be an opportunity to speak directly with the leadership from Nebraska Medicaid and the managed care organizations.
    - For more information visit:  
<https://dhhs.ne.gov/Medicaid%20Provider%20Bulletins/Provider%20Bulletin%2023-27.pdf>
- Attestation of Account Balance for Certain Resources
  - o MLTC is revising its policy so that client attestation is now the primary source of verification for Direct Express card balances, ReliaCard balances, and Nursing Home trust account balances. Further verification may still be required if the information is not reasonably compatible with an applicant or client's attestation.

- More information and guidance will follow in updates to relevant Medicaid Title 477 Appendix chapters.
- Heritage Health Open Enrollment: November 1 – December 15, 2023
  - An email with details was sent out by Jacob in September – reach out for more information or to have this email re-sent.
  - A dedicated webpage specific to Open Enrollment for plan year 2024 can be found at <https://www.neheritagehealth.com/home/openenrollment>.
- Vendor Data Security Incident
  - Link for more info: <https://response.idx.us/MCNA-Information/>
  - MLTC is working internally, with MCNA, and with the HIPAA Office to request a flier for Tribal providers to help spread awareness around the data breach and resources that are available to affected members.
- Medicare Crossover Claims – Update
  - Jacob has reached out again to CMS, who is looking to see if they are able to find and access the Medicare claims from this period (7/1/17 – 6/30/19).
- PHE Data Sharing Agreements
  - MLTC has received a point of contact for each of the Tribes, and these have been forwarded to the MLTC Legal team who is drafting the Data Sharing Agreement. Once drafted, this will be sent out to the Tribes for review and feedback/approval.
    - UPDATE: the Medicaid Policy team is continuing to work through the operational considerations involved in establishing, running, and sending out a report of this scope. The date by which this could be completed is currently still being determined, and the Medicaid team will keep the Tribes informed.
- NEMT
  - At the August 2022 Quarterly Consultation meeting, it was agreed that the MCOs and Tribes would discuss how to improve access to transportation services for Tribal beneficiaries.
    - MLTC has been working with the PSC to confirm requirements for Tribal NEMT providers.
    - The Tribes will need to work with the NE Public Service Commission (PSC) to receive certification before working with Maximus to enroll as an NEMT provider.
      - PSC contact: [stasha.oborny@nebraska.gov](mailto:stasha.oborny@nebraska.gov)
    - Update from 8.16.23 Tribal Consultation Meeting: Jacob will follow up with the NE Public Service Commission (PCS) to confirm whether the Tribes are required to be certified through the PSC or whether their NEMT program are exempt from this.
      - Jacob has not heard back from the PSC since reaching out after the 8.16.23 Tribal Consultation
- **QUESTION:** Is there any billing guidance on the new COVID-19 booster?
  - **ANSWER:** MLTC Pharmacy team confirmed there are several new codes. Once they receive the completed list, they will send them to Jacob to issue guidance to the Tribes and MCOs.
- Santee is still having claims issues with NTC, there are some items around a year old that aren't resolved.
  - NTC to provide updated information – anticipates they will be able to resolve this soon.
- **QUESTION (Santee):** Are any of the other Tribes having issues with Medicaid patients being signed up for Marketplace plans?
  - **ANSWER (Omaha):** Would have to follow up with patient benefits coordinators.
    - Santee: the quickest way to know is if pharmacy claims are rejecting due to private coverage. Santee has been having the same issues with MA plans and working with CMS.