



12.06.23 - NE Tribal/Medicaid Monthly Call Agenda

Conference Access Number **(888) 820-1398**

Attendee Code- **7300221**

Present: Jacob Kawamoto, Londa Krull, Nikkola Bales, Jeshena Gold, Stacy Schenk, Doug Bauch, Becky Crase (Ponca), Sylvia Allen-Lopez (Ponca), Michelle Runyan (Ponca), Vietta Swalley (Santee), Nancy Mackey (Santee), Tracy Nelson (MCNA), Cynthia Goslin (UHC), Jenn Nelson (UHC), Tuesday Kuhlman (NTC), Mariana Johnson (NTC), Tim Easton (NTC), Lisa Neeman (HBN), Kiernan Scott (Molina), Angi Tran (Molina), Leslie Horwart (Molina),

SPA/Waiver Updates

- SPA
 - o 24-0005: Therapeutic Family Care (TFC)
 - The TFC program will serve Medicaid eligible children and youth up to age 19 who are at the intensive plus or specialized level of foster care and meet additional needs-based criteria for TFC. MLTC plans to phase-in TFC eligibility to qualifying children who are at the intensive level of foster care and probation involved youth. The TFC program includes crisis services and mobile crisis services starting 4.1.24. This will impact the Tribes, as Medicaid eligible children who meet TFC eligibility will have access to these services.
 - o 23-0016: iServe Electronic Application
 - MLTC plans to submit a state plan amendment to implement the use of the new iServe electronic application for benefits. This would update Nebraska Medicaid's online application, making it more user friendly and allowing users to apply for multiple programs with a single application. Though the design is changing, there is no impact to the Tribes since the process for submitting the application will remain the same.
- Waiver Authority
 - o None

Additional Items

- Heritage Health Open Enrollment: November 1 – December 15, 2023
 - o Email with details was sent out by Jacob in September – reach out for more information or to have this email re-sent.
 - o A dedicated webpage specific to Open Enrollment for plan year 2024 can be found at <https://www.neheritagehealth.com/home/openenrollment>.
- Vendor Data Security Incident
 - o Link for more info: <https://response.idx.us/MCNA-Information/>

- MLTC is working internally, with MCNA, and with the HIPAA Office to request a flier for Tribal providers to help spread awareness around the data breach and resources that are available to affected members.
- Medicare Crossover Claims – Update
 - Santee is still working to identify and send all of the EOBs for the 2018 and 2019 claims that did not “crossover” to the state. Medicaid has already received the 2017 EOBs for claims that didn’t crossover. Once all claims have been received, the state will reimburse Santee for these final outstanding claims.
 - CMS was unable to find records of the Omaha Crossover claims. Since Omaha’s records were damaged in the 2019 floods, the state has emailed CMS asking for guidance to help resolve the last of the outstanding claims.
- PHE Data Sharing Agreements
 - MLTC has received a point of contact for each of the Tribes, and these have been forwarded to the MLTC Legal team who is drafting the Data Sharing Agreement. Once drafted, this will be sent out to the Tribes for review and feedback/approval.
 - UPDATE: the Medicaid Policy team has continued to work through the operational considerations involved in establishing, running, and sending out a report of this scope. The MLTC Legal team is finalizing the draft Data Sharing Agreements, and the Data & Analytics Team has been working to run reports that would provide the relevant information.
- NEMT
 - At the August 2022 Quarterly Consultation meeting, it was agreed that the MCOs and Tribes would discuss how to improve access to transportation services for Tribal beneficiaries.
 - Jacob spoke with the PSC, brought more information to the November 2023 Tribal Consultation, and sent a follow up email to each of the Tribes. The Tribes should submit an exemption request to the PSC. If granted the exception, the Tribe will then need to enroll with Maximus as a PSC-exempt NEMT provider and can then provide the approval from the PSC to Maximus to complete this enrollment.
 - PSC contact: PSC.motorfilings@nebraska.gov
- Update from Santee – busy with open enrollment currently.
 - Hope to submit the PSC Exemption Request form next week
- CMS recently released a Tribal Managed Care Toolkit
 - <https://www.medicaid.gov/sites/default/files/2023-10/trbl-protcns-medcd-chip-mngd-care-ovrsgh-tolkt.pdf>
- **QUESTION:** Are all of Molina’s resources ready to go and finished with the state?
 - **ANSWER:** Molina is still waiting for materials to be approved by the state, but expects those to be resolved and sent back soon. The Provider Manual is one of the things set to be approved soon. Hopeful it will be approved by the time Molina hosts their Provider Webinars.
 - Molina is also working on audits for their systems to make sure all Tribal providers are set up correctly. The provider relations team is getting confirmations for medical and dental systems. Kiernan will reach out to confirm with each of the Tribes that everything is set up correctly and work to resolve anything outstanding. The Configuration Team has reported that everything is getting everything set up well.
 - Molina will communicate when materials are approved by the state.
- **QUESTION:** Can Molina provide an update on claims testing?

- **ANSWER:** Molina wrapped this up last week and will have office hours today at noon to go over results of claims testing. They had roughly 75 participants.
 - Provider Office Hours will be every Wednesday from 12:00-12:30, Tribal Provider Office hours are bi-weekly at 4:00 (specific just to the Tribes). But Tribal Provider can also attend the Office hours at 12:00pm too.
- **QUESTION:** Do any of the Tribes do claims testing with Molina?
 - **ANSWER:** Molina does not believe there were any Tribal claims that came in during the testing period. But they are working to ensure everything is correctly in place for 1/1/24.
- **QUESTION:** Concerns were raised about the T-code being processed correctly by Molina.
 - **ANSWER:** Molina is working with their teams to load things correctly and believes things should be operating correctly on 1/1/24.
- Molina: Molina has heard back that the 4:00pm Tribal Office Hours timeframe doesn't work for some. If anyone has any questions, they can reach out to Kiernan and meet 1:1 or schedule another meeting time as well. But Molina will also keep the 4:00pm Tribal Office Hours on the calendar and be available at those times regularly.
- **QUESTION (Santee):** Is the scheduled meeting in December with Healthy Blue still on the books?
 - **ANSWER (HBN):** Yes, it is still on the calendar.
- **QUESTION:** And will these meetings carry over into 2024 until the contact period is finished?
 - **ANSWER:** Yes, and the Tribes will still have the same contacts at HBN for claims and provider questions. The Healthy Blue NE team will make sure the regular meetings for first quarter of 2024 are scheduled with the Tribes.