

DHHS TeleStaff is Coming Early January 2023

DHHS TeleStaff will launch in January 2023!

TeleStaff is an automated scheduling and notification system that provides efficient, stress-free scheduling and a fair and consistent bidding process within one standardized tool.

Other benefits include:

- Transparent, dynamic scheduling, with access to calendars and processes for time-off requests and shift trades.
- The ability to generate, conduct, and award time-off bids fairly and efficiently to reduce manual administrative workload.
- Faster deployment of resources as a result of quick delivery of updates and messages.
- Mobile access Users can access their employee data, bids, and shifts from their computer, tablet, or smartphone!

Additionally, schedulers will see a reduction in their manual administration workload as many scheduling functions will now take place automatically!

Who will be impacted?

The TeleStaff launch will impact Schedulers, Shift Supervisors, Youth Security Supervisors, Unit Managers, Facility Operating Officers, Staffing Office Teams, and Administrative Technicians in the following facilities only:

- Whitehall
- Lincoln YRTC
- Hastings YRTC
- Kearney YRTC
- Lincoln Regional Center (LRC)
- Norfolk Regional Center (NRC)
- Beatrice State Developmental Center (BSDC)
- Facility Staff/End Users

What's Next?

The <u>DHHS TeleStaff website</u> has now launched, providing access to TeleStaff information for facility staff, schedulers, and leadership. The site will also provide up-to-date information on how and where to access training materials, and answers to the most frequently asked questions.

Please keep an eye out for future communications and information on next steps.

Questions?

If you have any questions prior to the TeleStaff launch, please reach out to the TeleStaff project team via email at dhhs.telestaff@nebraska.gov.